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Refworld Ireland Directory

Editors

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Published by

SPIRASI

Spiritan Asylum Services Initiative

2002

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**Copies of the paperback edition may be obtained from
SPIRASI, 213 North Circular Road, Phibsboro, Dublin 7**
(See entry page 56)

Preface

The world of asylum and refugee services in Ireland is quite novel, for the simple reason that barely a decade has passed since the era when the tiny number of people seeking asylum in Ireland did not require elaborate services. As a nation the Irish had some previous exposure to refugees, but mainly to those coming under government programmes where the State apparatus took full responsibility for their welfare.

By contrast the 1990s saw the volume of refugee seekers reaching our shores increase exponentially for various reasons: political, economic and social. By and large these were not coming as programme refugees but rather as individuals and small groups fleeing various forms of persecution, and presenting themselves at our borders claiming their rights to protection under the Geneva Convention (1951). For the first time in recorded history the Irish State was faced with the challenge of welfare provision for a culturally diverse and ethnically heterogeneous population of asylum seekers. Existing welfare support, and subsequent direct provision arrangements, proved an inadequate response to the manifold needs of these newcomers. This continues to be the case up to the time of printing of this directory.

It is well stated that nature abhors a vacuum, and generous people abhor it even more. The gap left in services for refugees and asylum seekers led to a remarkable flourishing of initiative in the voluntary sector. Throughout Ireland a striking number of volunteers emerged, and gathered into organisations to meet the new needs for generous service to

this most vulnerable part of our human community, and to belie the claim that a more prosperous Ireland had lost its idealism.

This directory is the work of the volunteers of one of those initiatives for the welfare of asylum seekers: SPIRASI. It serves as a testimony to the richness of the voluntary response of people in Ireland, whether they be indigenous Irish responding to the needs of the strangers in our midst, or those strangers in our midst reaching out to support each other in their new country of adoption. The Directory seeks also to record many other initiatives growing out of, and supported by, the State sector.

We trust it will be of use in helping the networking of these various agencies, to allow each to know who else is working in the same sector, what they are doing and how they may be contacted. We trust it will also be of use to many potential volunteers who need to know which of the many agencies in the field can best use their idealism, creativity and energy. The very dynamism and flux of these voluntary agencies will ensure that this first edition will soon require revision.

Patrick Roe C.S.Sp.

(Chair) Board of SPIRASI

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Entries

International Bodies

International Organisation for Migration

(IOM)

Founded: 1951

Dublin office October 2001

9 Marlborough Court, Marlborough Street, Dublin 1

Tel.: (01) 878 7900 and (01) 878 7901

E-mail: varp@iomdublin.org

Web site: www.iomdublin.org

Contacts

Jacqueline Monahan (*Project Assistant*), Siobhan O'Hegarty (*Project Assistant*)

Office Hours

9.30 a.m. to 1 p.m. and 2 p.m. to 5.30 p.m. Monday to Friday

The IOM is an intergovernmental organisation committed to the principle that humane and orderly migration benefits migrants and society.

In concert with its partners in the international community the IOM helps to :

- Meet the growing operational challenges of migration management.
- Advance understanding of migration issues.
- Encourage social and economic development through migration.
- Uphold the human dignity and well-being of migrants.

The IOM has six service areas of operation:

- Assisted return;
- Counter Trafficking
- Migration Health
- Movements
- Mass Information
- Technical Co-operation on Migration.

It is currently implementing a Voluntary Assisted Return Programme (VARP) within Ireland to benefit asylum seekers and irregular migrants.

The Dublin office is also implementing other migration related projects, e.g. 'Return of Qualified Afghans' programme (RQA)

United Nations High Commissioner for Refugees (UNHCR)

Founded: December 1950

UNHCR Liaison Office for Ireland, 27 Fitzwilliam Street Upper, Dublin 2

Tel: (01) 6328675 and 6328679

Fax: (01) 6328676

E-mail: iredu@unhcr.ch

Web Site: www.unhcr.ch

Contact

Ms Pia Prutz Phiri (*Head of Liaison Office*),

Mr Stephen O'Brien (*Public Information Consultant*)

Office Hours

9 a.m. to 5.30 p.m. Monday to Thursday 9 a.m. to 3 p.m. Friday

The United Nations High Commissioner for Refugees (UNHCR), is mandated by the United Nations to lead and coordinate international action for the world-wide protection of refugees and the resolution of refugee problems. UNHCR's primary purpose is to safeguard the rights and well being of refugees. UNHCR strives to ensure that everyone can exercise the right to seek asylum and find safe refuge in another state, and to return home voluntarily. UNHCR's efforts are mandated by the organization's Statute, and guided by the 1951 United Nations Convention relating to the Status of Refugees and its 1967 Protocol. UNHCR offers protection and assistance to refugees and others in an impartial manner, on the basis of their need and irrespective of their race, religion, political opinion or gender. In all of its activities, UNHCR pays particular attention to the needs of children and seeks to promote the equal rights of women and girls. In its efforts to protect refugees and to promote solutions to their problems, UNHCR works in partnership with governments, regional organisations, international and non-governmental organisations. UNHCR is committed to the principle of participation by consulting refugees on decisions that affect their lives.

National Statutory Bodies

An Garda Siochana

Garda Headquarters, Harcourt Square, Harcourt Street, Dublin 2

Web Site: www.garda.ie

Aims

The achievement of the highest possible level of:

- Personal protection of, with, and amongst the whole community
- State and public security
- Commitment to community well-being

Strategic Goals

- Enforcement of the law relating to drugs.
- Investigating crime
- Ensuring immediate response to emergencies
- Providing help and support to victims of crime
- Contributing towards improving road safety and a reduction in casualties
- Maintaining state security

As a national police force the Garda Siochana (Guardians of the Peace) are engaged in a broad range of activities, and in the supply of a wide range of services, including:

- Crime prevention and investigation
- Community policing
- Victim support services
- Research
- Education
- Supply of information

Publications

Literature is available on Community Safety Advise, Crime Prevention and Policing Reports.

Garda Racial and Intercultural Office

Community Relations Section, Garda Headquarters,

Harcourt Square, Harcourt Street, Dublin 2

Tel: 01 6663150 and :01 6663817

E-mail: agard@iol.ie
Web Site: www.garda.ie

Contacts

Chf. Supt. Catherine Clancy Supt John Mulligan (*Community Relations*)
Sgt Dave McInerney, Gda Mary Liz O'Leary
(*Racial and Intercultural Office*)

Office Hours

9 a.m. to 5 p.m. Monday to Sunday

Aims

This office constitutes a Garda initiative aimed at responding to the challenges raised by racial and ethnic diversity.

Its members deal specifically with matters relating to racial and ethnic diversity in Ireland.

Their work is particularly geared towards fostering good relations between the police and ethnic minority groups, and individuals, as well as issues of racial, ethnic, cultural and religious diversity.

Garda Human Rights Initiative

Founded: October 1999

Garda College Templemore, Co. Tipperary

Tel: 0504 35498

College Tel: (0504) 35400

Fax: (0504) 35451

E-mail: ghrights@eircom.net

Web Site: www.garda.ie

Contacts

Supt. Patrick V. Murphy, Sgt. Sarah Meyler, Garda Michael Byrne (*Garda College*)
Sgt Mary Aldridge (*Garda Station, Rathfarnham, Dublin Tel: (01) 493.1211*)
Sgt David McInerney (*Garda Station, Irishtown, Dublin, Tel: (01) 558.3611*)

Office Hours

9 a.m. to 5 p.m. Monday to Sunday

The Initiative is particularly concerned with identifying the needs and concerns of specific or vulnerable groups in relation to human rights and policing issues.

In December 1997 the Council of Europe launched a special pan-European programme "Police and Human Rights 1997-2000". The aim of the programme was

to create an awareness of human rights within European Police Services, and to challenge police authorities to initiate activities to promote the protection of human rights. In response to this initiative, and in recognition of policing commitment to the protection of human rights and the dignity of all persons, the Garda Commissioner established a working group on policing human rights.

Aims

- Highlight and promote the fundamental nature of human rights in the policing of a developed liberal democracy
- Raise awareness of national, regional, and global standards for the protection of human rights
- Articulate the key role of An Garda Síochána in the protection of human rights, and the dignity of all
- Identify groups and individuals who may be at risk and require support
- Audit Garda policies and codes of professional conduct
- Develop education and training interventions designed to inculcate respect for human rights and personal dignity in all Gardai
- Formulate proposals and develop partnership initiatives that will contribute further to the development of best practice in policing.

Service

Consultation, with the aim of securing and improving human rights protection

Garda National Immigration Bureau

Founded: 2000

Harcourt Square, Dublin 2

Tel: (01) 666666

Fax: (01) 478.5509

Contact

Det. Supt. Michael Finn

Office Hours

8 a.m. to 12 Noon Monday to Saturday

The Bureau operates under the auspices of the Department of Justice, Equality, and Law Reform. It is concerned with the registration of all aliens.

The office may be contacted via any Garda station.

Applied Social Science Research Programme

Founded: 1999

Social Science Research Centre, University College, Belfield, Dublin 4

Tel: (01) 706 7009

E-mail: pauline.faughnan@ucd.ie

Web site: www.ucd.ie/ssrc

The Social Science Research Centre was founded in 1963 and the applied programme concerning refugees and asylum seekers in Ireland was begun in 1999.

Its purpose is to undertake research and to promote a research approach in addressing problems and issues in Irish society. As such it offers support to people with research interests and activities.

Education

(See Vocational Education)

Equality Authority

Founded: October 1999

Clonmel Street, Dublin 2

Tel: (01) 417.3333 Call-save Tel: 1890.245545

Fax: (01) 417.3366

E-mail: info@equality.ie

Web Site: www.equality.ie

Bus routes: All that include the city centre

Contact

Niall Crowley (*Chief Executive Officer*), Richard Fennessy (*Administration*)

Brian Nerrinan (*Communications*) Greg Heylin (*Development*),

Eilis Barry (*Legal*) Brendan O’Cathasaigh (*Customer Services Officer*)

Office Hours

9.15 a.m. to 5.30 p.m. Monday to Friday

The Authority works under the aegis of the Department of Justice, Equality, and Law Reform, and was established under the Employment Act 1998.

The Authority works with employers, service providers, trade unions, state agencies, and others to develop and implement equality policies.

Aims

- To realise positive changes in the situation of those experiencing inequality
- Promoting and defending the rights established in the equality legislation.

- Providing leadership in building commitment to address equality issues in practice
- Creating a wider awareness of equality issues celebrating the diversity of Irish society
- Mainstreaming equality considerations across all sectors.

Services

- Legal – Provision of information, advice and legal representation
- Development - work to ensure development of a pro-active, equality, and conscious approach to equal opportunities through research, audits or reviews, codes of practice, consultation, etc
- Communication - To promote equality of opportunity via the media work, publications, events, conferences, symposia, training and provision of speakers.

FAS Asylum Seekers Unit

Founded April 2000

Enterprise Centre, Unit 14-15 Main Road, Tallaght, Dublin 24

Tel: (01) 494.0011

E-mail: frank.donnelly@fas.ie

Web Site: www.fas.ie

Bus Routes: 49, 50, 54A, 65, 65B, 77

Also at

Unit 106, Coolmine Industrial Estate, Clonsilla, Dublin 15

Tel: 01 824 3200

E-mail: michael.oriordan@fas.ie

Web site: ww.fas.ie

Contacts

Frank Donnelly (*Director*),

Michael O’Riordan and Frances Talbot (*Assistant managers*), Alex Reid (*Assistant Manager and Regions Specialist*), Michael O’Riordan (*Policy and Systems Specialist*)

Frances Talbot (*Industry Specialist*), John Tambwe, Carol Kavanagh

Office Hours

9 a.m. to 5 p.m. Monday to Friday

A government body under the auspices of the Department of Enterprise, Trade, and Employment.

The Government established this Unit as a dedicated unit to:

- interview asylum seekers

- assess their skills and competencies
- assist their job placement

Aims

To help asylum seekers demonstrate their skills and competencies, and to assist them into employment pending a decision on their application for asylum.

To place asylum seekers in gainful employment suitable to individual experience, skills and qualifications.

The Unit provides a concise and organised system to ensure that the job placement process is fair and objective.

Services

- Introduction and explanatory session involving group work
- First Interview - regarding work experience prior to coming to Ireland
- Second Interview - regarding the asylum seeker's experiences and expectations in Ireland
- Competency testing - (average 3 per person) in English, customer service, relevancy of skills, etc.
- Interview summarising the above procedures
- Job matching by an industrial expert during which a portfolio is created containing a CV, and details of qualifications if accessible.
- Jobs Club - seven weeks of intensive training to help a person to prepare for work.
- 'In-Company' work experience incorporating a 'buddy' system aimed at ensuring that no racial occurrences arise, and to ease individuals into their new job.
- After-care 'hot line' to help overcome any unforeseen problems
- Jobs Club - to give training to individuals with further needs, e.g. in English language.

Fastrack into Information Technology

120 Upper Drumcondra Road, Dublin 9

Tel: (01) 857 1474

E-mail: info@fit.ie

Web site: www.fit.ie

A Registered Charity

Contacts

Cathel O'Regan (*Training and Development Officer*),

George Ryan (*Programme Manager*)

Office Hours

8. 30 a.m. to 5 p.m. Monday to Friday

Global Sourcing Employment Agency

Spiritan House, 213 North Circular Road, Dublin 7

Tel: (01) 868 4448

Fax: (01) 868 4448

E-mail: irelandglobalsourcing@hotmail.com

A Limited Company No. 197864

Contact

Ebong Obot (*Manager*)

Office Hours

Monday, Tuesday, Wednesday and Saturday

Aims

To assist the general public and immigrants in securing employment. Also giving help to refugees and asylum seekers in obtaining work permits.

Local Employment Centre

Rosehill House. Finglas, Dublin 11

Tel: (01) 836 1666

and

27-28 Annamoe Terrace, Cabra, Dublin 7

Tel: (01) 868 3806

E-mail: info@fcp.ie

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Aims

- To work with people who are long-term unemployed, and those most distant from the labour market.
- To assist and facilitate them into gainful employment, through education, training, work experience, job placement.

Services

One-to-one guidance and mediation service operated in a professional and confidential manner.

Assisting each individual in planning a realistic career path that ultimately enables the person to access employment.

This is effected through:

- Guidance and mediation service
- Jobs Club – affording job seeking skills and facilities
- Advocacy on behalf of clients
- A full range of training, education and career options.
- Special innovative programmes operating in conjunction with other agencies.
- Support for those who are engaged in full time 3rd level education ,
- Assistance with childcare costs given, where necessary to enable the person responsible for the child to engage in training or education.

National Consultative Committee On Racism and Inter-culturalism

Founded: July 1998

26 Harcourt Street, Dublin 2

(01) 478 5777

E-mail: nccri@eircom.net

Web site: www.nccri.com

Contacts

Philip Watt (*Director*), Bronwen Maher (*Administrator*), Catherine Lynch
(*Community Development Officer*), Kensika Monshengwo
(*Training and Resource Officer*)

Office Hours

9.15 a.m. to 5 p.m. Monday to Friday

This is a specialised independent body, working under the aegis of the Department of Justice, Equality, and Law Reform, to draw together key government and non-government bodies to address racism and to promote a more inclusive, intercultural society.

Office of the Refugee Applications Commissioner

Timberley House, 79-83 Lower Mount Street, Dublin 2

Tel: (01) 602 8000 Local Call: 1890 202 418

Fax: (01) 602 8122

E-mail: info@justice.ie
Web Site: www.irlgov.ie/justice

Office Hours

Applications: 8.45 a.m. to 4 p.m.
Office: 8.45 a.m. to 5.30 p.m. Monday to Friday

Aims

- To investigate applications from persons seeking a declaration of refugee status, and to issue appropriate recommendations to the Minister of Justice, Equality and Law Reform.
- To investigate applications by refugees to allow Family Members to enter and reside in the State, and report to the Minister for Justice, Equality and Law Reform on such applications in accordance with the Refugee Act 1996 (as amended)

Services

- Processing applications for a Declaration of Refugee status
- Processing applications by refugees to allow family members to enter and reside in the State
- Provision of appropriate information on the asylum process to applicants, including referrals to other State agencies such as the Refugee Appeals Tribunal, Refugee Legal Service, Department of Justice, Equality and Law Reform, and Health Boards.

Reception and Integration Agency (RIA)

2nd Floor, 94 St Stephen's Green, Dublin 2
Tel: Office Hours: (01) 418 3200 Call Save Number: 1890 777 727
Fax: (01) 4183271
E-mail: DASS@Justice.ie

Contacts

Catherine Byrne (*Principal Officer*), Pat Wylie (*Principal Officer*),
Colette Morey (*Information Unit*)

Office Hours

9.15 a.m. to 5.30 p.m. Monday to Thursday
9.15 a.m. to 5.15 p.m. Friday

The precursor of the Agency, the Directorate for Asylum Support Services (DASS), was founded in November, 1999. It was replaced by the RIA, which incorporates the former Refugee Agency, on 2 April, 2001.

The Agency is a non-statutory organisation acting under the auspices of the Department of Justice, Equality and Law Reform. Its main clients are refugees and asylum seekers.

The headquarters address is not a public office.

Aims

- Planning and coordinating the provision of services to both asylum seekers and refugees;
- Coordinating the implementation of integration policy for all refugees and persons who though not refugees, are granted leave to remain; and
- responding to crisis situations which result in relatively large numbers of refugees arriving in Ireland within a short period of time.

Services

The RIA has 7 Reception Centres and 77 Accommodation Centres around the country for the housing of asylum seekers.

Refugee Appeals Tribunal

Founded: November 2000

6/7 Hanover Street, Dublin 2

Tel: (01) 474 8400

E-mail: info@refappeal.ie

Office Hours

9.15 a.m. to 5.30 p.m. Monday to Friday

This is a governmental statutory body set up to establish the definition of a refugee, and to do so:

- Quickly, but fairly, in accordance with law
- With respect for the dignity of the individual
- With the highest standard of professional competence, and
- In a spirit of openness to change in how the process is managed.

Services

The Tribunal considers and decides appeals from asylum seekers against the recommendation of the Refugee Applications Commissioner that:

- Applicants for asylum should not be declared to be a refugee, or
- In relation to application of the Dublin Convention 1990, that they should be transferred to another convention country.

Refugee Health Screening Units

Eastern Regional Health Authority, 38-39 Parnell Square West, Dublin 1

Tel: (01) 872 3162

E-mail: elizabeth.cullen@erha.ie and Pj.boyle@erha.ie

Contacts

Dr Elizabeth Cullen (*Public Health Doctor – Refugee Health*, Nurse P. J. Boyle

(Community Nurse – Refugee Health, Ernestina Spooner (Receptionist)

Office Hours

10 a.m. to 4 p.m. Monday to Friday

Aims

- Free holistic health screening on a voluntary basis, (Physical. Social, Psychological) in a private and confidential setting.
- Referral where necessary to other Health Services, such as specialists including those in the Clinical Psychology Service for those traumatised by critical life experiences
- Provide information on asylum support groups, language classes, solidarity groups, and religious/church groups.

In addition to the above asylum seekers should be aware that they have full access to the General Medical Practitioner (Family Doctor) service. Information about this service is provided, and a Public Health nurse visits the centre as necessary

Facilities

- Playroom for children resident in the Centre is made possible through partnership with SPIRASI and health screening staff.
- Tea, coffee and beverage making facilities,
- Premises are suitable to accommodate people with disabilities.

Also at the

South Western Health Board, Medical Unit, Carnegie Centre,
21-25 Lord Edward Street, Dublin 2

Tel: Dublin (01) 648.6500

Fax: 648.6600

Bus routes: 49, 49A, 50, 51B, 54A, 56A, 77, 77A, 78A, 121, 123, 150

Contacts

Dr George Rice, Dr Kamini Segobm (*Area Medical Officers*)

Maura Lynch (*Nurse*), Joanne McNamara (*Receptionist*)

Office Hours

9.30 a.m. to 5 p.m. Monday to Friday

Also at

Kilmacud House, Kilmacud Road, Stillorgan

Contacts

Dr Deidre Dargon and Carmel Foley

Refugee Legal Service

Registration Office, Timberley House, 79-83 Lower Mount Street, Dublin 2

Tel: (01) 631 0800 Freephone: 1800 229222

Fax: (01) 661 5011

E-mail: rls@oceanfree.net

Contacts

Frank Caffrey (*Solicitor in Charge*), Frank Brady (*Director of Legal Aid*)

Office Hours

9.30 a.m. to 12.30 p.m. 2 p.m. to 4 p.m. Monday to Friday

Also at

9a Frances Street, Galway

Tel: (091) 562480

Fax: (091) 562599

Also at

Jones' Engineering Building, European Business Park, Little Island, Cork

Tel: (021) 451 0000

Fax: (021) 451 0739

The Refugee Legal Service operates under the auspices of the Legal Aid Board. This office, and the two satellite offices at Galway and Cork (*See below*) are the only points at which asylum seekers and refugees may register.

Vocational Education Committee

(City of Dublin)

Parnell Adult Learning Centre, 1 Parnell Square, Dublin 1

Tel: 8746607

Fax: 8741414

E-mail: bernadette.sroule@oceanfree.net

Contact

Bernadette Sproule (*Adult Education Organiser*), Karan Sinnott (*Class Co-ordinator*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Information on classes 10 a.m. – 2 p.m. Friday

Aim

To provide language classes to refugees and asylum seekers and to provide information on classes in other venues around the city.

Also at

Town Hall, Merrion Road, Ballsbridge, Dublin 4

Tel: 668 0614 Freephone: 1800 20 40 80

Fax: (01) 668 0710

E-mail: jacinta.stewart@cdvec.ie

Web site: www.cdvec.ie

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Aims

Provision of education service to young people and adults in the City of Dublin.

Vocational Education Committee

(County of Dublin)

Adult Education Centre, Main Street, Blanchardstown, Dublin 15

Tel. (01) 821 2829

E-mail: baec@oceanfree.net

Contacts

Gay Hogan (*Adult Education organiser and Service Manager*), Michael Power
(*Co-ordinator of ESL Project*), Margaret O'Leary
and Sharon Hennessy (*Literacy Organisers*)

Office Hours

9 a.m. to 4 p.m. and 7 p.m. to 9.30 p.m. Monday to Thursday

9 a.m. to 3.30 p.m. Friday

VEC Adult Literary Schemes:

- City Centre – Central Model School (*Women only language classes*)
- Crumlin – Pearse College (*Language classes*)
- Jobstown – Shanty Education and Training Centre (*Women only language classes*)
- Parnell Education Centre – (*Laguage programme*)
- Ringsend – Ringsend Technical College and Dolebusters (*Language classes*)

- South Circular Road – Islamic Foundation – Bris Ni Chinneade (*Women only language classes*)
- Tallaght – Basic Education Service Tallaght (*VTOS and language classes*)

VEC Schools and Colleges

- Ballsbridge College of Further Education (*PLC course with substantial English component*)
- Rathmines Technical Institute (*Language classes*)
- Whitehall College of Further Education (*VTOS course and Music Interview Teacher*)

VEC Prison Education Service

- Dublin Adult Learning Centre (*Language and literacy classes*)
- Vincentian Refugee Centre (*Language programme*)
- SPIRASI (*Language and literacy programme*)
- Tallaght Refugee Project (*Women only Language and communications programme*)
- FAS Asylum Seeker Unit
- Refugee Language Support Unit (*Beginners' language programme AO and Fastrack programme*)

* See separate entry

Non-government Bodies

A Part of Ireland Now Project

Founded: September 1998

C/o Spiritan House, 213 North Circular Road, Dublin 7

Tel: (01) 868.4059

E-mail: apoir@iegateway.net

Bus route: 10

Contact

Juliet Cunliffe (*Project Co-ordinator*)

Office Hours

10 a.m. to 6 p.m. Monday to Friday

The Project is an independent, non-governmental organisation that contributes to the development of an inclusive society through education and training in connection with refugee and asylum seeker issues.

Aims

The body works in the field of public education, and as such is concerned with:

- Public education about refugee and asylum seeker issues
- Involving the refugee and asylum seeker community in this process, particularly those trained in facilitation and media skills

SERVICES

- Talks in schools about these issues
- Workshops with youth and community groups
- Dissemination of exhibition and booklet material
- Various other awareness raising activities

PUBLICATIONS

- “A Part of Ireland Now” booklet, which details the personal stories of ten refugees
- Accompanying exhibition
- Abridged leaflet concerning the detail in the booklet
- Information leaflets and general information on refugee issues.

Access Ireland **Refugee Social Integration Project**

Founded: March 1998

40 41 Dominick Street Lower, Dublin 1
Tel: (01) 878.0589
Fax: (01) 878.0591
E-mail: accessireland@connect.ie

Contact

Ann Moroney (*Project Leader*), Monica Blood (*Administrator and Finance Officer*)
Olgar Baliakina (*Development Worker with Women's Programme*)
Majella Darcy (*Cultural Mediation Coordinator*)

Office Hours

9.30 a.m. to 5.30 p.m. Monday to Friday

Access Ireland originally operated as a sub-project of the Irish Refugee Council but is currently establishing itself as a company limited by guarantee.

The founding purpose of Access Ireland is to view integration as a two-way process between the host population and refugees. Working within that framework project workers seek to explore and foster ways for people to become integrated into their adopted country without abandoning their own culture.

Aims:

- To highlight the positive contribution of refugees to Irish society and the values of multiculturalism.

- To improve refugee access to health and social services in Ireland, and promote greater awareness of refugees' needs amongst social and health care providers
- To involve refugees in all aspects of the projects activities.
- To develop training material for use in promoting intercultural awareness and counter discrimination practices.
- To support refugee community initiatives.

Services

- Cultural Mediation Programme - the project is currently developing a programme which will train people from a refugee/minority ethnic background to work as cultural mediators within the health and social services.
- Refugee Women's Programme - training and integration programme for refugee women. This programme is run in conjunction with the North Wall Women's Centre. Women participating in the programme can avail of the NWWC crèche facilities.
- Research on aspects of resettlement and integration.
- Sharing and dissemination of information and good practice at local, national and European levels.
- Resource Material particularly aimed at the service users as well as health social service providers. This includes an Intercultural Calendar which is published on an annual basis and a reference library of resource material
- An inter-cultural calendar

Adult Learning Centre

3 Mountjoy Square, Dublin 1

Tel: (01) 878 7266

E-mail: dalc@iol.ie

Web site: www.dalc.ie

Registered Charity No. 12674

Ltd Company No.: 276151

Contacts

Louise Michael (*Co-ordinator*), Veronica Brogan (*Teacher*)

Aims

Ensure that all residents of the inner city have the opportunity to become literate and numerate.

Services

English Language classes

African Refugee Network

Founded: 1997

90 Meath Street, Dublin 8

Tel: (01) 473.4523
Emergency Tel: 086.876.5635
Fax: (01) 454.0745
E-mail: arn_ie@Yahoo.com
A Limited Company
Bus routes: Nos. 78A and 51B

Contacts

Nasser Diaby (Chairperson), Martin A. Manguriko (*Director*),
Pamela Jawala (*Women's Group*), Mubarak Habib (*Administrator*)

Office Hours

10 a.m. to 5 p.m. Monday to Friday

A company providing English language classes to recognised refugees and asylum seekers. The ARN is a national umbrella organisation run in partnership with the One World Society at Dublin City University

Aims

- To aid and promote the education of refugees and asylum seekers in Ireland.
- To provide training , adult education, English language classes, etc.
- and support African Refugees and Asylum Seekers in Ireland by promoting their social integration and human rights.

Services

- English language classes
- Lobbying and Advocacy for social policy change
- Research
- School talks
- Conference participation
- Racial and Rights Training for Community development

Akina DADA wa Africa

Founded August 2001

C/o Cathleen McAulay Centre, 23 Herbert Street, Dublin 2

Tel.: (01) 638 7500

Emergency Tel.: 0874 150906

E-mail: akidwa01@yahoo.co.uk

Contacts

Salome Mbugua (*Chairperson*), Sr. Joan McManus (*Patron*)

Office Hours

Telephone contact only

Currently meet every Saturday. Plans for small office to open two days a week

The name means “Sisters of Africa”, or “African Women’s Network”.

Aims

- Provision of culturally appropriate service to African women living in Ireland.
- Establishment of national women’s network throughout Ireland.
- Through meeting together promote greater awareness and understanding, with an exchange of views and ideas on issues affecting women in Ireland.
- Offer training and information relating to women’s health, accommodation, social welfare, childcare, etc.
- Create greater awareness among women of their rights as human beings.

Services

- Training for African women throughout Ireland.
- Counselling for women with trauma and related issues.
- Outreach to, and visiting, African women prisoners.
- Campaigning and lobbying to influence national policy in relation to African women and those of other ethnic minorities in Ireland.
- Social and cultural events to assist integration and to increase membership.

Amnesty International (Irish Section)

Founded: May 1961

Sean MacBride House, 48 Fleet Street, Dublin 2

Tel: (01) 677.6361

Fax: (01) 677.6392

E-mail: info@amnesty.iol.ie

Web Site: www.amnesty.ie

Buses: All City Centre routes

Contacts

Fiona Crowley (*Refugee and Legal Officer*), Frank Jennings (*Campaigns Manager*)

Office Hours

10 a.m. to 6 p.m. Monday to Friday

Amnesty International is an independent movement funded by doantions from its members and supporters throughout the world.

Aims

- To take action against violations by governments of peoples' civil and political rights.
- Campaigns for the freeing of all prisoners of conscience
- Pressing to ensure fair and prompt trials for all political prisoners
- Calling for the abolition of the death penalty, torture, and other maltreatment of prisoners.
- Campaigning for an end to political killings and "disappearances"
- Amnesty International also seeks to support the protection of human rights by other activities, including:
- Work with the United Nations, and regional IGO.
- Work for refugees, on international military, security and police transfers.
- Economic and cultural relations.

Services

- Referral of asylum seekers and refugees to appropriate statutory and non-statutory agencies or individuals
- Research - country of origin research for asylum seekers, and their lawyers in persuance of asylum claims
- Policy - attendance at meetings at all levels, e.g. government and non-government, lawyers, refugee groups, religious and educational organisations, with a view to formulation and furtherance of policy.
- Lobbying politicians with a view to influencing the legislative process and improving the situation for asylum seekers and refugees in Ireland.
- Education - conference organisaiton and delivery of talks and presentations to interested bodies throughout the country.
- Media - Amnesty keeps in touch with the media regarding all key developments in relation to asylum seekers and refugees, pointing out the human rights dimension.

Anti Racism Campaign

Founded: Summer 1997

C/o 10 Upper Camden Street, Dublin 2

Tel: 087.233.8143

E-mail: sandeep@gofree.indigo.ie

Contact

Mobile telephones alternate amongst members

Office Hours

Any time (mobile telephones)

A non-governmental campaign group concerned with action against all forms of racism

Aims

- To empower people to help themselves
- To campaign politically for the rights of immigrants and minorities
- To campaign against racism

The Anti Racist Campaign is an open and democratic alliance of people who came together to combat anti-refugee and anti-immigrant hysteria.

The Campaign supports equal rights for refugees and immigrants in respect of work, welfare, housing, and entry into Ireland.

It opposes any form of racism, including that experienced by the Irish Travellers.

The group is opposed to immigration controls and declines to separate people into "deserving" (refugees) and "non-deserving" (immigrants).

Group members believe that racism offers no solution to poverty - but that it divides people unreasonably.

While opposed to all instances of racial prejudice members believe that government causes the biggest problems faced by refugees and immigrants here.

The Group strives to combat racist myths, and to organise people to oppose racist agitation and legislation.

Association of Refugees and Asylum Seekers in Ireland (ARASI)

Founded: June 1997

213 North Circular Road, Dublin 7

Tel: (01) 838.1142

Fax: (01) 838.1143

Bus Route: 10

Contact

Mohammed Haji (*Co-ordinator*),

Ben Mansuk (*Treasurer*), Sebit S. Iwa (*Administrator*)

Office Hours:

10.00 a.m. to 5 p.m. Monday to Friday

A non-governmental umbrella organisation working countrywide for recognised refugees and asylum seekers. ARASI was founded by refugees and asylum seekers who were concerned about racism and human rights issues.

Aims

- To raise public awareness of refugee and asylum seeker issues

- Protect human and civil rights of our community
- Help the refugees and asylum seekers to integrate into the host society.

Activities

- Lobbying/Campaigning on refugee and asylum seeker areas of concern
- Liaison with Department of Justice regarding government policy
- Presenting to various groups and organisations the views and plight of refugees and asylum seekers
- Taking part in serious talks and discussions with groups and individuals about issues concerning refugees and asylum seekers.

Blanchardstown Area Partnership

Founded: 2000

FAS Aylum Seekers Unit, 106 Coolmine Industrial Estate, Clonsilla, Dublin 15

Tel: (01) 824 3200

Fax: (01) 824 2960

Limited Company No. 240699

Contacts

Catherine Smyth (*Co-ordinator*)

Kevin Despard

(*English Tutor and*

Jobs Placement Officer)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

A limited company working specifically for asylum seekers who have been granted the right to work.

Aims

- To increase the employment capabilities of asylum seekers with the right to work
- To act as a resource, and offer help with efforts towards finding employment.
- Special “Provision of access to Employment” seven-week course which includes tuition of English, computer, and job preparation skills.

Services

- Preparation for work groups, e.g. search, CV, interview etc.

Calypso Productions

Founded: November 1993

7 South Great George's Street, Dublin 2

Tel: (01) 670 4539

Fax: 670 4275

E-mail: calypso@eircom.net

Web Site: www.homepage.eircom.net/~calypso

A Limited Company No. 22009

Registered Charity No. 11324

Office Hours

10 a.m. to 6 p.m. Monday to Friday

Aims

Calypso Productions is a theatre company which serves everyone, including asylum seekers, refugees, schools and community special interest groups.

The company seeks to push the boundaries of theatrical creativity while producing distinctive work that challenges social injustice and exclusion in today's rapidly changing world.

Services

Entertainment and theatre productions highlighting issues pertinent to asylum seekers, refugees and the local community.

Clann Housing Association

Founded: June 1988

3rd Floor, 18 Dame Street, Dublin 2

Tel: (01) 677.5010

Fax: (01) 677.5025

E-mail: clannh@iol.ie

Web Site: www.clann.ie

Charity Reg. No.: 13038

Ltd Company Reg. No.: 292997

Bus Routes: Any for City Centre

Contact

Joe Moran (*Manager*), Christine Dibelius (*Policy and Development Officer*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Aims

To provide affordable housing with security of tenure to recognised refugees, people given leave to remain on humanitarian grounds and those with Irish born children
Also to influence housing policies in order to ease and assist the integration of refugees into Irish society.

Publications

"From Bosnia to Ireland's Private Rented Sector: A study of Bosnian Housing Needs in Ireland" (December 1999)

"Integrate Waterford: Final Report of Pilot Project 2000-2001" (February 2001)

"Help or Hindrance: Accommodation and the Integration of Refugees and Asylum Seekers in Waterford City" (March 2001)

The research reports are available free of charge, and there are a number of information booklets and leaflets available too.

Clondalkin Partnership

Founded: October 1996

Unit 4, Oakfield Industrial Estate, Clondalkin, Dublin 22

Tel: (01) 457 6433

E-mail: mail@clondalkinpartnership.ie

Contact

Bob Jordan (*Equality Officer*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Aims

Thirty-eight Partnership bodies exist countrywide, their aim being to combat social exclusion in disadvantaged areas.

The European Union funded their first action plan. The Partnership's current Action Plan (2000-2003) was approved in Autumn 2000 and £2.85m over three years has been allocated from the National Development Plan. This aims to build on the positive work of the Partnership to date and to address new issues and challenges currently facing Clondalkin.

The Plan was devised after intensive consultation with the local community.

Included among the social and economic issues thus identified are:

- Education
- Child care
- Employment and training
- Community participation
- The environment

- Youth

The first Action Plan contributed much to the development of Clondalkin by encouraging employment, enterprise, community participation, retention in schools, adult education and training, environmental projects, child care training and youth development.

The Clondalkin Partnership's new Action Plan aims to continue with a positive impact on development of the area.

Comhlamh Development Workers in Global Solidarity: Ireland

Founded: 1975

10 Upper Camden Street, Dublin 2

Tel: (01) 478.3490

Fax: (01) 478.3738

E-mail: info@comhlamh.org

Web Site: www.comhlamh.org

Also at

55 Grand Parade, Cork, Co. Cork

Tel: 021 275881

Fax: 021 27524

E-mail: comhcork@iol.ie

Contact

Colm O'Cuanachain

(Co-ordinator)

Office Hours

10 a.m. to 6 p.m.

Monday to Friday

Congo Solidarity Group

Founded: 1998

10 Upper Camden Street, (Comhlamh), Dublin 2

Tel: (01) 478 3490 Mobile Tel.: 087 666 4895

Fax: (01) 478 3738

E-mail: pierrotcsginfo@ireeland.com

Contacts

Kenseka Mouishingwo *Chairperson*), Pierrot Ngadi (*Co-ordinator*)
Ninoja Mandiangu (*Public Relations*), Dr Jean Pierre Eyangou (*Advisor*)

Aims

- Solidarity within the Congolese community in Ireland.
- Supply of information, general lobbying and defence of fundamental rights including education facilities
- Efforts to foster good relations and understanding between Congolese people, Irish society and others living in Ireland.

Congolese Irish Partnership

Founded: 24 April 2000

213 North Circular Road, Dublin 7

Tel: (01) 838 9664 and 3504

Emergency: 087 666 4895

Fax: (01) 236 9817

E-mail: pierrotcsginfo@ireland.com

Bus route: 10

Contacts

Pierrot Ngadi (*Chairman*), Fr Michael Robert (*Vice-Chairman*)
Nuala N.I Ghabhann (*Accounts*)

Office Hours

4.30 p.m. to 6.30 p.m. Tuesday, Thursday and Friday

The Partnership is a non-governmental organisation formed by Congolese and Irish people living in Ireland who recognise the need to support Congolese people who have had to leave their homeland

Aims

- To support, advise and assist the Congolese of Ireland.
- To raise awareness of, and draw attention to, the fundamental problems within the Democratic Republic of Congo.
- To promote and support self help projects in areas such as education, health and agriculture

Services

- Provision of information and advice to the Congolese of Ireland in order to assist them with their needs.
- Linking with support services

- Publication of Congo/Eire information Newsletter
- Informing Media of new developments in the Democratic Republic of Congo on issues concerning the Congolese of Ireland
- Organisation of public conferences and workshops at which experts on issues concerning Congolese people are invited to debate.

Cradle

Founded: 1992

14 Exchequer Street, Dublin 2
 Tel: (01) 679 5242
 Fax: 679 5241
 E-mail: cradle@eircom.net
 Web site: www.cradle-bosnia.org
 A Registered Charity

Contact

Mary Shiner Svonn Braamark (*Director and Multi-Cultural Development Officer*)

Office Hours

9 a.m. to 5 p.m.
 Monday to Friday

Aims

Cradle is working on two fronts with children and families of Bosnia Hercegovina, Albania & Kosova.

The organisation collects and delivers humanitarian aid to people in these regions and conducts and supports rehabilitation programs in the areas.

In addition to this, Cradle is working to establish a Multicultural Resource Centre in Dublin, to support asylum seekers, refugees and other immigrants to Ireland.

The Centre aims to concentrate on integration and settlement issues with the role of information, advice, and advocacy focusing on the provision of the following services:

- Advice, information and referral, resourcing and supporting of community groups.
- Cross-cultural education and promotion of positive images especially in the media.
- Facilitation /promotion of cultural and educational events.
 Raising public awareness of issues relating to multiculturalism through seminars, cultural events and information dissemination.
- Promoting and facilitating training provision for community groups and organisations.
- Information and advice to other agencies, statutory and community based, on cultural and access issues.

- Promoting a co-ordinated approach between agencies.
- Provision of an outreach service outside of Dublin through the provision of locum workers to areas where refugees and asylum seekers have been dispersed, with a view to capacity building with local communities, refugees, and asylum seekers.
- Library with multicultural resources.
- Provision of cross-cultural information to the Irish community.
- A meeting place for community groups.

As a children's charity, its experience in working with children will also be utilised in the development and implementation of education programs for children in Irish schools on the issues of cultural diversity and anti-racism.

Developmental work on this project continues and further information can be obtained from the *CRADLE* office.

Creative Activity for Everyone (CAFE)

Founded 1983

10/11 Earl Street South, Dublin 8

Tel 4736600

Fax 4736599

E-mail: cafe@connect.ie

Website: www.communityartsireland.com

Reg. Charity No - CHY 9695

Ltd Company No – 121298

Contact

Wes Wilkie (*Executive Director*)

Office Hours

10 a.m. to 6 p.m. Monday to Friday.

This is a community arts resource and enabling organisation that has a membership base. It provides a range of services that focus on the development of individual practitioners, and promotes quality arts practice.

Aims

- Creates opportunities for employment and development
- Informs members of opportunities for training and employment
- Advice and guidance for career and project development
- Participates in devising and delivering training and education
- Provides a free public information and referral service
- Develops joint marketing opportunities for individuals and groups

- Encourages participation in advocacy, policy making and strategic development
- Facilitates discussion and exchange through seminars and gatherings
- Develops and disseminates models of good practice
- Produces and distributes publications relevant to arts practice.

Services include:

- Training and education for practitioners
- Financial and administration supports
- Project development assistance
- Strategic and policy development

CURA

Pregnancy Counselling Service

Tel. (01) 671 0598
Aertel: page 492 Network 2
E-Mail: cura@iol.ie
WEB: www.cura.ie

*Contact your local centre for more information.
Telephone numbers are also in your local directory.*

The primary objective of CURA is to offer **free** and **confidential** help to every woman who is unhappily pregnant. This includes help during the pregnancy, during and following the birth.

In this connection help and support is also offered to boy friends, husbands, family, and friends.

Also at

Cork Tel: 021 277544
Letterkenny Tel: 074 23037
Galway Tel: 091 562558
Kerry Tel: 066 712 7355
Kilkenny Tel: 056 22739
Limerick Tel: 061 318207
(London) Derry Tel: 080 1504 68467
Dundalk Tel: 042 933 7533
Castlebar Tel: 094 24866
Sligo Tel: 071 43659
Waterford Tel: 051 876452
Westmeath Tel: 0902 74272

Wexford Tel: 053 22255

Dublin Inner City Partnership

Founded: 1991

Equity House, 16 Upper Ormond Quay, Dublin 7

Tel: (01) 872 1321

Fax: (01) 872 1330

E-mail: office@dicp.ie

Web site: www.dicp.ie

Ltd Company No. 206336

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Aims

- Helping inner city residents who are experiencing poverty or disadvantage to improve their quality of life.
- Helping long term unemployed people.

Services

The Partnership is an Area-based company dedicated to tackling long-term unemployment and social exclusion in inner city Dublin.

Established under the Government's Programme for Economic and Social Progress, DICP has developed a range of activities and supported services in community-based organisations, responding to local needs like education, employment and enterprise, and community regeneration.

Emigrant Advice

Founded: 1941

1a Cathedral Street, Dublin 1

Tel: (01) 873 2844

E-mail: emigrant@indigo.ie

Web site: www.emigrantadvice.ie

Registered Charity No.: 6262

Contacts

Anne O'Donovan (*Co-ordinator*), Paula O'Sullivan (*Development Worker*)

Nathalie McDonnell (*Information Officer*)

Office Hours

9.30 a.m. to 5 p.m. Monday, Tuesday, Thursday and Friday
2 p.m. to 5 p.m. Wednesday

Aims

To provide information and support to intending emigrants, and people returning to this country

Services

To provide information on a range of destinations for emigrants, including visas, work opportunities, and accommodation.

Focus Ireland

Founded: September 1980

1 Lord Edward Court, Bride Street, Dublin 8

Tel: (01) 475.1955

Fax: (01) 475.1972

E-mail: focusirl@indigo.ie

Web Site: www.focusireland.ie

Charity Reg. number: CHY 7220

Buses: 11, 41 and 16

Contacts

Pauline Costello (*RD & E Manager*), Orla Barry (*Head of Services*)

Declan Jonos (*Chief Executive*), Justin O'Brien (*Head of Housing*)

Office hours

9.30 a.m. to 5.30 p.m. Monday to Thursday

9.30 a.m. to 4.30 p.m. Friday

Also at

Parnell Place, Parnell Street, Limerick

Tel: (061)317199

Fax: (061) 317635

Also at

Ballytruckle, Waterford

Tel: 051 879807 and 087 9810

Fax: 051879844

Aims

Through quality services, research and advocacy Focus Ireland aims to advance the rights of homeless people to live in a place they call home. Its services are geared towards homeless young people, families and adults.

FI's work nation-wide reflects its belief that the solution to homelessness lies in the provision of affordable accommodation with appropriate support.

An integral element in the delivery of FI services is empowerment, through the provision of information, resources, and training.

It strives to enable people to exercise control over their lives and to rejoin a society that has excluded them.

Services

- Advice and advocacy on housing and social welfare matters
- Social work
- Help with finding accommodation - and referral to emergency accommodation
- Hostel liaison service.
- Low cost restaurant and welcoming social environment,
- Free library service, booklets and leaflets free and for sale, free Web-Site resource.
- Courses and activities for adults
- Offers modules for secondary schools

Facilities

- Child minding, Day Nursery, and Creche (7 months to school going age)
- Hostel liaison service
- Coffee shop at 15a Eustace Street
- The Premises are suitable to accommodate people with disabilities.

Services to Young People

- Emergency and short-term residential unit for 16 and 17 year olds.
- Supportive housing project for young women
- Day facility for young people, including informal activities, personal support and structured development.
- Outreach street-work service.

Global Faces Ltd

Founded: August 2001

10 Laragh, Killiney Avenue, Killiney, Co. Dublin

Tel: (01) 284 0911

Emergency No.: 087 958 2058

Fax: (01) 284 0911

E-mail: ian@globalfaces.com

Web Site: www.globalfaces.com

A Limited Company, No.: 346158

Served by The DART

and Bus routes 7, 45 and 84

Contact

Ian Ombima (*Managing Director*)

Office Hours

Monday to Friday

This is an artists' agency providing multi-ethnic actors, extras, models, etc., to media companies e.g. film production companies, advertising agencies, photographers, promoters.

Aims

Provision of a quality service by meeting people requirements for actors, models, etc.

Also, the provision of an employment opportunity for people who have needs in this respect (mainly non-nationals).

Irish Commission for Justice and Peace

Founded: July 1999

169 Booterstown Avenue, Blackrock, Co Dublin

Tel: (01) 288.4713

Fax: (01) 283.4161

E-mail: refproject@eircom.net

Bus Routes: (*See under individual addresses listed below*)

Contact

Joan Roddy (*Refugee Project Officer*)

Office Hours

9.30 a.m. to 5 p.m. Monday to Friday

RPCB is part of the Irish Commission for Justice and Peace. It is a Non-Governmental Agency working to give a pastoral response to the growing number of recognised Refugees and Asylum Seekers in Ireland. Also reaching out to anyone in need and particularly offering support to church groups.

Aims

- To network into organisations and individuals working into Asylum Seekers and Refugees within the churches.
- To link into other NGOs
- To act as policy watchdog
- To lobby re legislation and proceedings at national and EU level.

Services

RESEARCH PROCEDURES

- Some educational materials, in conjunction with other groups.

ADVOCACY

- Advocacy and Lobbying - including Lobbying, Acting as policy watchdog, Campaigning, and Participation, with other organisations, in perusal of relevant legislation and other developments.

AWARENESS EDUCATION

- Primary, Secondary, Third Level and Community Groups.
- Specialist Workshops and Seminars

COMMUNICATIONS

- Advocacy and Lobbying.
- Publications and Web Site.

INFORMATION AND ADVICE

- Experienced staff available

HEALTH

- Health Advisory Service (Proposed)
- Torture Survivors' Programme (Proposed)

MEDICAL

- Proposed service for trauma and torture survivors.

RESEARCH

- Library of resource and documentation on asylum scene, some periodicals on asylum and refugee issues.
- Research on Asylum and Refugee Issues

SOCIAL AND RECREATION

- * Hospitality rooms for asylum seekers and refugees, some games facilities.
- * Reading Room with material of general interest.

SPACE

- Office space for Community Organisations (Free for 'umbrella' self help groups for refugees and Asylum Seekers)
- Rooms for their meetings and social events

TRAINING

- English Language classes geared towards integration. Sessions afternoons & evenings.
- Information Technology training
- Mothers' Support Group

Resource material:

- Newsletter "Sanctuary" published every two months.
- Information pack regarding Asylum issues for Asylum Seekers, refugees and host communities.
- Educational material in conjunction with other groups.

Irish Congress of Trade Unions

Congress Local Development Office, ICTU, Congress House
31/32 Parnell Square, Dublin 1
Tel: (01) 889 7777
E-mail: esther.lynch@ictu.ie

Contact

Esther Lynch

The Congress provides information and training, usually at the above address, about benefits and allowances.

There is no cost for these sessions but places are limited and early booking is essential.

Irish Council for International Students (ICOS)

Founded: 1970

41 Morehampton Road, Dublin 4
Tel: (01) 660 5233
Fax: (01) 668 2320
E-mail: office@icosirl.ie
Web site: www.icosirl.ie

Contacts

Dr Wendy Cox (*Chief Executive*), Deirdre Murray (*Student Officer*)
Louise Staunton (*Student Adviser*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

The Irish Council for International Students was set up by the Irish universities and other third-level colleges to promote the general welfare of international students in Ireland.

It provides an advice and information service to students and their advisers, and works with the staff of the colleges to promote good policy and practice in international education in Ireland.

On behalf of the Department of Foreign Affairs it administers the Ireland Aid Fellowships Programme.

Because of its expertise it is often asked to contribute to initiatives in the area of anti-racism and interculturalism.

Irish Missionary Union

Founded: 1960

Orwell Park, Rathgar, Dublin 6

Tel: (01) 496.5433

Fax: (01) 496.5029

E-mail: imu@connect.ie

A Registered Charity

Contact

Fr Joe Cantwell (*Executive Secretary*)

Office Hours

9.30 a.m. to 5 p.m. Monday to Friday

The Justice and Development Office is part of the Irish Missionary Union which is a Registered Charity and secretariat for Irish Missionaries principally in South America, Africa and Asia.

The Union is attentive to the needs of persons seeking asylum in Ireland, particularly those arriving from countries where Irish Missionaries work.

It examines policies for Human Rights protection, and reflects with its missionaries abroad about the reasons why people flee from their homeland, with a view to sharing information about the prospects and difficulties facing a person seeking Asylum in Ireland.

The IMU maintains close personal links with many people who now have 'status' as well as those still in the asylum process.

Irish Red Cross Society

Founded: August 1939

16 Merrion Square, Dublin 2

Tel: (01) 676.5135, 5136 and 5137

Fax: (01) 661.4461 and 676.7171

E-mail: redcross@iol.ie

Web Site: www.redcross.ie

Charity Reg. No.: CHY 3950

Contacts

Ann Gallagher (*Overseas and Refugees*), Jennifer Wilson (*Tracing and Messaging Service*), Aoife MacEoin (*National Communications Officer*),

Siobhan McGee (*National Fund Raiser*)

Office Hours

9 a.m. to 1 p.m. and 2 p.m. to 5 p.m. Monday to Friday

Aims

By statute members seek to implement the Red Cross Charter by the:

- Prevention and alleviation of human suffering
- Protection life and health
- Assurance of respect for all human beings by the deliverance of a consistently high quality of service to human societies at home and abroad.
- The Irish Red Cross provides care to the most vulnerable in Ireland and elsewhere, in peacetime and at times of crisis and disaster.

Services

- Furnishing volunteer aid to the sick and wounded.
- Furnishing relief to prisoners of war
- At all times to carry on and assist in work for the improvement of health, prevention of disease, and the mitigation of suffering throughout the world.

The Society also undertakes a wide range of services to the wider community at home, including:

- Search and Rescue
- First Aid Training
- First Aid cover at events
- Training for carers
- Youth Education

Tracing and Messaging

This aspect of the Society's activities was instituted under the Geneva Convention.

It aims to bring together close relatives separated by armed conflicts or political upheavals.

The tendency is not to undertake cases concerning adoption or which have legal implications. This is because of the lack of personnel trained in these matters.

Irish Refugee Council

Founded: 1972

40 Lower Dominick Street, Dublin 1

Tel: (01) 873.0042

Emergency Pager: 209.7716

Fax: (01) 873.0088

E-mail: refugee@iol.ie

Contact

Peter O'Mahony *Chief Executive*), Doug Cubie (*Legal Officer*)

Office hours

9.30 a.m. to 5.30 p.m. Monday to Friday

Aims:

- To promote the cause of refugees, displaced persons, and asylum seekers.
- To secure protection for, and provide assistance to, refugees having full regard for human dignity.
- To promote the adoption of progressive and humane refugee policies.
- To uphold the right of human beings to seek asylum, especially within the terms of the
- Convention of 1951 and Protocol of 1967 relating to the status of refugees.
- To secure greater observance of the United Nations standards.
- To create awareness of refugee situations and their causes.
- Provision of Information, especially to asylum seekers.

Kosova Ireland Solidarity and Ireland Action for Bosnia

Founded: 1994

Tel: 087 654 4908

E-mail: valeriehughes2000@hotmail.com

Contact

Valerie Hughes

Concerned for the welfare of refugees of Kosova and Bosnia, and general public awareness about them

Aims

- Solidarity with Kosova refugees
- To raise awareness about asylum seekers
- To raise awareness of the situation in Kosova and Bosnia
- To show solidarity with Kosova and Bosnian people in Ireland as in their countries of origin.

Lourdes Youth and Community Services Ltd

C/o Lourdes Day Care Centre, Lower Sean McDermot Street, Dublin 1

Tel: (01) 836 3416 and 836 5984

Fax: (01) 855 6445

E-mail: lycs@eircom.net
A Registered Charity
A Limited Company

Contacts

Helena McNeill (*Development Education Worker*),
Liam Doyle (*Co-ordinator, Adult Training Workshop*)
Katy McAndrew (*Manager, Community Training Workshop and Vocational Training
for 15 to 21 year olds*),
Trish Martin and Thomas Dunne (*Youth Workers, Programme for 5 to 21 year olds*)

Office Hours

9.30 a.m. to 5 30 p.m. Monday to Thursday
9 a.m. to 2 p.m. Friday

Aims

Encouragement of young people to be aware of their own potential and how they may use it to effect change.

The Adult Education Programme involves a commitment to individual and community development through education and collective action.

Services

Courses are offered to the whole community, Children, Young People, and Adults, living in the Northeast Inner City and its environs.

The work involves:

- A Crèche
- A Youth Programme
- An Adult Education programme
- A Community Training Workshop

Among a range of courses topics have included 'Learning about Refugees', and 'Understanding Racism'. Several classes have been aimed at raising cultural awareness, while others have concerned crafts, art, computers, pottery etc.

Facilities

A 'Drop-in' light refreshment centre on Wednesday mornings.

Methodist Church of Ireland's Council for Social Responsibility

Founded: 1945

C/o 63 Lynwood, Dundrum, Dublin 16

Tel: (01) 298 7446

E-mail: rcochran@indigo.ie

Aims

This is a focal point where local Methodists meet to consider and respond to social, economic and political issues. In this way it is sought to educate Church members regarding all aspects of the situation of refugees and asylum seekers in Ireland today.

Services

Provision of advice, information and other necessary support to local churches in order to encourage a welcoming and supportive environment to refugees and asylum seekers who join congregations in worship.

National Network of Refugee, Asylum Seeker and Immigrant Support Groups

10 Upper amden Street, Dublin 2

Tel.: (01) 478 3490

Fax: (01) 478 3738

E-Mail: jeanpierre@comhlahm.org

Web site: www.comhlahm.org

National Youth Federation

Founded: 1962

20 Lower Dominick Street, Dublin 1

Tel: (01) 872 9933

Fax: 872 4183

E-mail: info@nyf.ie

Website: www.nyf.ie

Registered Charity No.: CHY 5957

A Limited Company

Network of Grassroots Development Education in Ireland

Founded: October 1997

10 Upper Camden Street, Dublin 2

Tel: (01) 475 1998

E-mail: node@iol.ie

Web site: www.nodenet.org

Ltd Company No.: 291468

Office Hours

10 a.m. to 6 p.m. Monday to Friday

Aims

Members actively advocate a more inclusive and equitable society.

Activity is aimed at raising awareness of development issues and perspectives, and towards linking Ireland to the wider world.

Nigerian Support Group

Founded: November 1988

C/o Comhlamh, 10 Upper Camden Street, Dublin 8

Tel: (01) 478.3490

Emergency Tel: 087.291.2052

E-mail: nsg@eircom.net

Bus routes: 16, 19, 19A, 83 and 2

Contact

Ola Ogedengbe (*Chairperson*) Tel: (01) 493.0506,
Remi Awogbono (*Vice-Chairperson*) Tel: 086 870 4051
Michael Esan (*Assistant Secretary*) Tel: 086.888.9045
Ayo Shogbamimu (*Treasurer*) Tel: 087.291.2052

Office Hours

9 a.m. to 5 p.m. Monday to Friday

North West Inner City Area Network

Founded: September 1997

Spade Enterprises Centre, North King Street, Dublin 7

Tel: (01) 617 4847

Fax: (01) 677 5730

E-mail: nwic@indigo.ie

Contact

Sam Priestley (*Co-ordinator*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Aims

To create a forum for community and voluntary bodies in the north west inner city area in an effort to enhance the life of the community there.

Pan African Organisation Ltd

Founded: March 1999

22-23 Moore Street, Dublin 1

Tel: (01) 889 7662

Fax: (01) 889 7663

E-mail: panafrican.organisation@ireland.com

Registered Charity No.: CHY 13621

A Limited Company

Bus routes: All city centre routes

Contacts

Gabriel Ohkinla (*Executive Director*), Linda Coffey (*Outreach Officer*)

Josephine Ugbai (*Development Worker*)

Office Hours

9 a.m. to 6 p.m. Monday to Friday

A Non-Governmental agency working specifically for black ethnic minorities (*African and Caribbean*).

It is a community development, self-help, organisation active in the field of human rights, and also a solidarity movement.

Aims

- To protect the overall interests of black ethnic minorities residing in Ireland, by challenging discrimination or any act of racism or prejudice on black race.
- Protect the interests of the community
- Provide training or skills that would enhance the development of the community
- Provide necessary support to the community in the integration process
- Foster cultural harmony with the community and Irish society

People's College

Founded: October 1948

32 Parnell Square, Dublin 1

Tel: (01) 873 5879

E-mail: peopcoll@iol.ie

A Registered Charity

Office Hours

10 a.m. to 5.30 p.m. Monday to Thursday

10 a.m. to 1 p.m. Friday

Education courses of particular interest to asylum seekers and refugees: Basic English classes.

Refugee Information Service

Founded: April 1998

Richmond Business Centre, Morning Star Avenue, Dublin 7

Tel: (01) 809.0437

Fax: (01) 878.0591

E-mail: refinfo@eircom.net

Registered Charity No.: 13800

Ltd Company No.: 320335

Contact

John McDermott (*Manager*)

Office Hours

Monday to Thursday

Also at

Rialto Parish Centre

419-421 South Circular Road, Dublin 8

Tel: (01) 453.9965

Mondays 2 p.m. to 4.30 p.m.

Inner City Renewal Group (ICRG)

57 Amiens Street, Dublin 1

Tel: (01) 855.7202

Tuesdays 2 p.m. - 4.30 p.m.

Tallaght Citizens' Welfare Society

521 Main Street

Tallaght

Dublin 24

Tel: (01) 452 5887

Wednesday 2 p.m. - 5 p.m.

Rathmines Information Centre

11 Wynnefield Road

Rathmines

Dublin 6

Tel: (01) 459.5558
Thursday 10.30 am - 1.30 pm

SICCDA Centre
90 Meath Street
Dublin
(With Russian Speakers Society SICCCA)

The Service offers professional assistance to people seeking Refugee and Asylum status in Ireland the organisation and thus seeks to empower people and to combat racism and discrimination.

Refugees and Asylum Seekers are involved as voluntary information providers and are members of the Board of Managers.

This involvement is seen as a key factor in future development of the organisation.

There are five centres operating in Dublin (See left hand column) and besides written informative material speakers can be provided by arrangement.

Among the RIS supporters are the Irish Refugee Council, the Refugee Agency, ARASI, Access Ireland, and the National Social Service Board.

The RIS is established to assist Refugees and Asylum Seekers with information on:

- The right to work
- Social Welfare
- Health
- Education and Training
- English Language Classes
- Child Care
- The Asylum Process
- Support Groups

The Refuge Information Service addresses the information needs of the Refugee and Asylum Seeking Community.

Its aim is to provide this service on an 'outreach' basis in parts of Dublin which have significant Refugee and Asylum Seeking communities.

There are already five RIS 'clinics' (*See list above*) and there are plans to extend this service to other parts of the city.

The RIS is staffed by trained volunteers, many of whom are Refugees or Asylum Seekers.

RTS Rotext Translation Service Ltd

Founded: May 1995

183 Briarwood Avenue, Clonsilla, Dublin 15

Tel: (01) 822 2452/2766/2706/2497

Fax: (01) 822 2048

E-mail: rotext1@eircom.net

Office Hours

24 hours every day

An Interpreting and Translation service

Roma Support Group

Founded: April 2001

Pavel Point, 46 North Great Charles Street, Dublin 1

Tel: (01) 878 0255

E-mail: pavee@iol.ie

Web site: homepages@iol.ie/~pavel

Contacts

George Dancea and Carol Aflat (*Directors*)

Office Hours

9 a.m. to 5.30 p.m. Monday to Friday

Aims

Provision of support for Roma people enabling them to retain their cultural identity.

Services

- Help with registration and completion of documentation at Aliens' Office
- Mutual help group support of people of similar backgrounds

Sierra Leone Ireland Partnership

Founded: 1993

213 North Circular Road, Phibsborough, Dublin 7

Tel: (01) 838 9664

Emergency: 087 996 7990

Fax: (01) 868 6500

E-mail: spiro@indigo.ie

Bus route: 10

Contacts

Martin Rowan (*Executive Secretary*), Sr Hilary Lyons (*President*)

Joe Manning (*Chairman*), Gor Horgan (*Public Relations Officer*)

Office Hours

Thursday and Friday

This is a voluntary organisation funded by development agencies and membership fees.

Aims

- Provision of support and advocacy for Sierra Leone people in Ireland
- Promotion of partnership between Sierra Leone people in Ireland

Society of St Vincent de Paul

Contact

Barry O'Neill (01) 454 0319

National and Dublin Headquarters contact

Columba Faulkner Tel: (01) 838 4164

The Society is an international charity with offices throughout Ireland supporting the work of the volunteer members.

Aims

Working in *strict confidence* volunteer Members seek to alleviate poverty and hardship. This can take a variety of forms, including advice, support, direct financial help, information giving, advocacy, and listening. The Society is usually able to assist by the provision of clothes and furniture at a reasonable, and often with the finding of accommodation.

Society of St Vincent de Paul Refugee Project

Founded: April 2000

C/o Christian Institute, 43 Upper George's Street, Dun Laoghaire, Co. Dublin

Tel: 086 408 3875

E-mail: annraymond@eircom.net

Registered Charity: CHY 6892

Contacts

Oisín O. Criostai (*Housing Adviser*),

Mary King and Joan Dobbyn (*Education Advisers*)

Noreen Carroll (*Social Welfare Adviser*)

Office Hours

11 a.m. to 4 p.m. Wednesday and Thursday

Aims

To involve the local community in providing a welcome that recognises and values cultural diversity in a multi-ethnic

South Dublin Refugee Project

Founded: April 2000

43 Upper George's Street, Dun Laoghaire, Co. Dublin
Tel: 086 408 3875

Contacts

Oisín Vi Chroíastia (*Project Co-ordinator*),
Chiara Browne (*Assistant Project Co-ordinator*), Anne Raymond (*Project Secretary*)

Office Hours

11 a.m. to 4 p.m. Wednesday and Thursday

Aims

The provision of a safe and welcoming environment for asylum seekers and refugees.

Services

Information available regarding accommodation, health and social welfare, further education, and English classes.

South Inner City Community Development Association

Founded: April 1982

90 Meath Street, Dublin 8
Tel (01) 453 6098
E-mail: mbennett@sicdda.ie
Registered Charity No.: CHY 7015
Company Limited by Guarantee

Contacts

Alice Davis (*Manager*), Nell Carley and Marie Bennett (*Administrators*)

Office Hours

9 a.m. to 1 p.m. 2 pm to 5 p.m. Monday to Friday

Aims

To promote and ensure through community development, the total development of the Liberties' area and its people in a manner acceptable to and suitably controlled by the people themselves.

Services

- Information Training
- English language classes

- Support groups for Women, Men, Single Issues, etc.
- Support in establishing new groups
- Assistance in writing plans and as regards submissions.

Southside Partnership Refugee and Asylum Seeker Support Network

Founded: 2000

24 Adelaide Street, Dun Loughaire, Dublin

Tel: (01) 230 10111

Fax: (01) 202 0630

Limited Company No.: 249267

Contacts

Ann Grissin,

Aileen O'Brien (*Education Co-ordinator*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

The role of Network members is one of co-ordination and support for local inter-agency and community activities.

Spiritan Asylum Services Initiative (SPIRASI)

Founded: February 1999

213 North Circular Road, Phibsboro, Dublin 7

Tel: (01) 868 3504/4830 and (01) 838 9664

Fax: (01) 868 6500

E-mail: spiro@indigo.ie

Web Site: www.asylumireland.org/spirasi

Reg. Charity No. CHY 76

Bus Route: 10

Contacts

Michael Begley (*Director*), Michael Murray (*Assistant Director*)

Bernadette Freyne and Genevieve Halkett (*Language Training Services*)

Richard Tomkin and Natacha O'Brien (*Centre for the Care of Survivors of Torture*)

Kate Creedon (*Psychosocial Outreach Services*)

Rhoda Judge (*Language Outreach Services*)

Michel Robert (*Information Technology Training Services*)

Gregory Iwuzor (*NGO Liaison and events services*)
Matthew Lubaki (*Information and (Communications Services)*)

Office Hours

9 a.m. to 1 p.m. and 2 p.m. to 8 p.m. Monday to Thursday
9 a.m. to 1 p.m. and 2 p.m. to 6 p.m. Friday

A voluntary humanitarian organisation under the trusteeship of the Congregation of The Holy Spirit.

Aims

- The provision of a friendly, welcoming environment for Refuge Seekers
- Opportunities for Volunteering in an intercultural ethos
- Partnership Initiatives which respond to the felt needs of Asylum Seekers and Refugees
- Direct Services to Asylum Seekers not adequately catered for by State services
- Practical Support for Immigrant Organisations (Office, Meeting and Social Space)

Services

- Information
- Medical and Psychosocial Services for Survivors of Torture
- Multi-level English Language Training geared towards integration
- Multi-level Computer Training to bridge the digital divide
- Facilitation for Immigrant Artists and Exhibitions of Intercultural Art
- Partnership projects at local, national & international levels.
- Research and Publications on refugee issues.
- Outreach Support Services
- Host Community Awareness Education.

Sport Against Racism Ireland Ltd

Founded: 1997

135 Capel Street, Dublin 1
Tel: (01) 8735077
Fax: (01) 873 1924
Registered Charity No.: CHY 13274
Ltd Company No.: 292843

Contacts

Loraine Hayes (*Administrator*), Frank Buckley (*Sports Co-ordinator*)
Perry Ogden (*Chairperson*)

Office Hours

10 a.m. to 5 p.m. Monday to Friday

Aims

- To use sport as a vehicle to tackle racism, and
- A mechanism to integrate people in a multicultural society.

Services

- Supply of information through Football Against Racism Europe (F.A.RE.)
- Support, solidarity, and assistance in organising sports and cultural events.

Tallaght Partnership Ltd

Founded: January 1991

Unit 19, Village Green, Tallaght, Dublin 24

Tel: (01) 459 7991 and (01) 452 2533

E-mail: tallpart@eircom.net

Website: www.tallpart.ie

Ltd Company No.: 208411

Contacts

Clement Esebamen and May Keogh (*Equality Workers*)

Alex Binchy (*West Tallaght Resource Centre*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Aims

The Partnership is working for the greater inclusive social, economic and cultural development of individuals, groups and communities who experience disadvantage in Tallaght.

Services

Members work in collaboration with South Dublin County Council Vocational Education Committee Family Literacy Project.

Tallaght Refugee Project

Founded: May 1999

West Tallaght Resource Centre, 17 Glenshane Close,

Brookfield, Tallaght, Dublin 24

Tel: (01) 452.2533

Fax: (01) 462.1740

E-mail: wtrc@eircom.net

But route: 77

Contacts

Alice Binchy and Lara Gallagher (*Project Workers*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

This is a sub project of the West Tallaght Resource Centre which is a community development project funded by the Department of Social, Community and Family Affairs.

Aims

To ensure that refugees and asylum seekers have the same opportunities to participate in community life in Tallaght as any other group, by:

- Making existing services more accessible to refugees and asylum seekers, and where there are gaps in service provisions, seeking to fill them.
- Building the capacity of refugees and asylum seekers to benefit from the educational, training and employment initiatives to which they are entitled.
- Promoting anti-racist and intercultural practice among community groups in Tallaght.

Activities

- Supporting provision of language classes
- Promoting and organising cultural events to celebrate positive difference and build community solidarity
- Supporting development of childcare initiatives
- Working with schools to develop parent supports and interculturalism
- Contributing to national policy on refugee and asylum seeker matters

Publication

"Travellers, Refugees and Racism in Tallaght" (1998), West Tallaght Resource Centre.

TroCaire

Founded: 1973

169 Booterstown Avenue, Blackrock, Co Dublin

Tel: (01) 288.5385

Fax: (01) 288.3577

E-mail: info@trocaire.ie

Web Site: www.trocaire.org

Contacts

Annette Horan (*Co-ordinator of Education and Campaigns*)

Maura Leen (*Policy Analyst*), Caoimhe De Berra (*Campaigns Officer*)

Office Hours

9.15 a.m. to 5.30 p.m. Monday to Friday

Also at

12 Cathedral Street, Dublin 1

Tel: (01) 288.5385

And

50 King Street, Belfast, BT1 6AFD

Tel: (028) 9023.8586

Trocaire is an Irish Catholic development agency established by the Catholic Bishops of Ireland to work overseas, through local partners, promoting human development, and social justice.

It is a development agency with a dual mandate:

- to support development projects overseas, and
- to educate people in Ireland about issues of human rights.

Its wide ranging development programmes includes -

- Food security
- Promotion of human rights and democracy
- Healthcare
- Leadership and Skills Training
- Education

Trocaire responds to emergencies worldwide using a network of local partners and Catholic relief organisation.

In Ireland Trocaire constantly seeks to raise awareness of the causes of poverty and injustice. Since its formation Trocaire has assisted more than 5,000 programmes in 60 countries around the world, working with people in need in Asia, Africa, Latin America, and Central America.

In 1998 Trocaire:

- Funded 489 projects
- IR£13.5 million was spent on vital development programmes
- IR£7.2 million went on emergency assistance and rehabilitation programmes
- About 20% of Trocaire's annual budget is spent organising campaigns aimed at bringing about global change.

Vincentian Refugee Centre

St Peter's Church, Phibsboro, Dublin 7

Tel: (01) 838.9708 and 810 2580

Emergency tel. No. (01) 838.9708

Fax: (01) 838.9950

E-mail: refugeecentrephibsboro@eicom.net

Registered Company No.: 317441

A Limited Company

Contacts

Fr Brian Moore CM (*Administrator*),

Sr Breege Keenan DC (*Social Worker*), Mr Adrian Cristea (*Housing Officer*)

Office Hours

10 a.m. to 5 p.m. Monday to Friday.

A Non-Governmental Organisation, concerned with self-help community development work, the VRC is a partnership between the Vincentians, the Daughters of Charity, and the Society of St Vincent de Paul.

Aims

The aim of the VRC is to involve the local community with refugees in developing a model of a "Welcoming Community" which recognises and values cultures and diversity in a multi-ethnic society.

- To develop awareness programmes for schools, community groups and other local interests so that cultural diversity is recognised and valued.
- To provide information on accommodation, welfare, health, and social opportunities; language training and accommodation finding services.
- To ensure that the needs of asylum seekers and refugees, and the issues affecting them, are addressed at policy level, either directly or through co-operation with other agencies.

Services

Besides Language Classes the Centre offers information and advice regarding accommodation, social welfare, finding schools, CVs, jobs, asylum procedures, and Naturalisation/Marriage.

Health

General support, hospital visits, Medical Cards, dental/optical, doctors/PHN, Medical Support Unit, CWDs, advocacy and lobbying, work in conjunction with other organisations, and acting on behalf of asylum seekers with CLOs/Guards/Solicitors etc, and Landlords

Legal

Assistance to asylum seekers with form filling, helping them prepare for interview, attendance at appeals hearings, letters for humanitarian leave.

Social and Recreation

Women's groups, Bible study group, friendship group, football maletes, cultural evenings

Resources

Available at the Vincentian Refugee Centre include newspapers (*For reading on the premises*), reference material and free information material

The Counties

ANTRIM

Multi-Cultural Cultural Resource Centre (Northern Ireland)

Founded: September 1998
(Pilot Scheme 1991)

12 Upper Crescent, Belfast, BT7 1NT

Tel: 028 902 44639

From Republic: 048 902 44639

E-mail: mrc@dnet.co.uk

Web site: www.mrc.co.uk

Contacts

Nadette Foley (*Chief Officer*), Daniel Holder (*Representative on Immigration Practitioners' Forum and National Asylum Support Service*)

Louanne Martin (*Administrator*)

Office Hours

9 a.m. to 1 p.m. and 2 p.m. to 5 p.m. Monday to Friday

A community development, human rights organisation within the devolved region of Northern Ireland committed to the development and extension of awareness and understanding and acceptance of ethnic, linguistic, cultural and faith diversity.

Service

- Advocacy for equal rights, and equity of opportunities and outcomes for ethnic minority individuals and communities.
- Promotion of active citizenship among individuals and communities from minority ethnic backgrounds.
- Drop-in Centre for ethnic minority women, especially newly arrived migrants, asylum seekers and refugees
- English language, Personal and Professional Development classes
- Referral to legal advisers

- Information on training and education
- Advocacy and support concerning social integration matters

Society of St Vincent de Paul

Colm McNichol Tel: 048 90 351561
(Also see Main entry Page 54)

CARLOW

Carlow Area Network Development Organisation (CANDO)

Founded: April 1995

4 Court View, Dublin Road, Carlow, Co. Carlow
Tel: 0503 33457
Fax: 0503 33470
E-mail: cando@eircom.net

Contacts

Margaret Nash (*Manager*)

Officer Hours

9.30 a.m. to 5.30 p.m. Monday to Friday

Aims

- To serve the general public, enhancing people's quality of life.
- The promotion of equality, social and economic inclusion
- Through partnership facilitating the development and empowerment of disadvantaged groups and individuals within Carlow County.

Services

- Weekly "Carlow Refugee and Asylum Seeker Support Group"
- With other agencies provide information workshops and social events.

Refugee and Asylum Support Group

Founded: June 2000

St Joseph's Road, Carlow, Co. Carlow
Tel: 0503 31354

Fax: 0503 31044
E-mail: stcaths@iol.ie
A Limited Company
A Registered Charity

Contacts

Sinead O'Keefe (*Secretary*), Margaret Nash (*Treasurer*)
Thompson Streets and Breda Bergin (*Members*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Aims

- To provide support and to update information to asylum seekers and refugees in the Carlow area.
- Also to provide opportunities for cultural sharing and to aid integration with the local community.

Services

- Seminar for service providers, local people, refugees and asylum seekers.
- Visitations
- Information service and point of reference.

CLARE

Adult Learners' Guidance Centre

Founded: February 2000

Adult Education Centre, Clonroad Business Park, Clonroad, Ennis, Co Clare

Tel: (065) 682.4819 and 684.3105

Fax: (065) 684.0515

E-mail: joblink@iol.ie

Web Site: <http://www.iol.ie/~clonaded>

Contacts

Aobhan Haverty (*Co-ordinator*), Jacinta Davenport (*Guidance Counsellor*)
Kathleen Walsh (*Key Worker*)

Office Hours

9 a.m. to 5 p.m. Monday to Thursday,
9 a.m. to 4 p.m. Friday:

A government educational institution supporting quality development and provision in cross-sector adult guidance. The services are aimed towards the adult learners in Co. Clare.

Aims:

- Provision of a comprehensive information service on educational and vocational opportunities
- Development of an integrated vocational and educational guidance service for learners at pre and post entry stages
- Enhance the capacity of existing tutors and other adult education staff to identify and respond to learner priorities.
- Research and educational screening service for adults with learning difficulties.
- Increase networking and partnership activities with organisations currently providing training / education programmes and progression opportunities for adult learners.

Clare Reading and Writing Scheme

Adult Education Centre, Clonroad Business Park, Ennis, Co. Clare

Tel: 065 684 1183

E-mail: crws@eircom.net

Contacts

Karl Quinn (*English Language Co-ordinator*)

Una Meehan (*Computer Resource Tutor*), Moira Greene (*Adult Literary Organiser*)

Kathleen Walsh (*Guidance Worker*)

Office Hours

9.30 a.m. to 4.30 p.m. Monday to Friday

Services

General education guidance and occasional transportation in special circumstances

Community Welfare Services

Mid Western Health Board, Sandfield Centre, Ennis, Co. Clare

Tel: 065 682 3924 and 065 684 2546

E-mail: tryan@mwhb.ie

Office Hours

3 p.m. to 4 p.m. Tuesday

2.30 p.m. to 4 p.m. Thursday

Ennis West Partners

Founded: May 1996

Centrepoint,, Orchard Lane, Hermitage, Ennis, Co. Clare

Tel: 065 682 3339

E-mail: ewp.ennis@eircom.net

Ltd Company No.: 826636OM

Contacts

Brian McCormack (*Co-ordinator*),

Mary O'Sullivan and Maureen Hand (*Community Support Workers*)

Office Hours

9 am to 5 p.m. Monday to Friday

Aims

Assistance and action for the benefit of everyone, asylum seekers, refugees, the local community and the Travelling Community.

Services

To foster a spirit of initiative and pro-action within the community in order to spearhead the development of a range of actions and measures to counter disadvantage, exclusion, and marginalisation, and lead to a restoration of dignity and self-sufficiency and an enhance quality of life.

Irish Refugee Council

4 Harmony Street, Ennis, Co. Clare.

Tel: (06568) 22026

Emergency Tel: 086.820.7356

Fax: (06568) 22017

E-mail: irc.ennis@eircom.net

A Registered Charity

Contacts

Teresa Woods (*Administration*), Orla Ni Eili (*Project Officer*)

Office Hours:

10 a.m. to 2 p.m. Monday to Thursday

10 a.m. to Noon Friday

Services

- Legal Advice and Referral

- A limited legal advice service concerning the asylum procedure, and referral to other agencies.
- Policy
- Research, policy and lobbying with regard to issues pertaining to refugees and asylum seekers in Ireland and Europe
- Provision of non-specialist advice on legal and social welfare matters
- Intervention, negotiation, liaison with local communities on behalf of asylum seekers, and with the Department of Justice
- Liaison with local groups - especially with other service providers - in order to foster community development
- Intervention and Advocacy - especially concerning accommodation.
- Media and Press
- Maintain links with the Department of Justice
- Language classes
- Social events regularly organised.

As well as providing a service for refugees, and asylum seekers in general, the IRC offers a special service for unaccompanied minors.

Publications:

'Separated Children Seeking Asylum in Ireland,
A Report on Legal and Social Conditions.

CORK

***Action for Refugees,
Asylum Seekers & Immigrants (ARASI)***

Founded: 1999

55 Grand Parade, Cork
Tel: (021) 427.5881
Fax: (021) 427.5241
E-mail: comcork@iol.ie
Registered Charity No.: CHY 7680
Buses: All city centre services

Contact

Wendy Knott (*Project Worker*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Aims

ARASI is a group, within Comhlamh*, committed to working for sustainable global development.

It does not offer services direct to refugees or asylum seekers, but concentrates on education and awareness raising work both by lobbying and working with other groups.

* See *Comhlamh* entry under *Dublin*

Avondhu Development Group

Founded: 1996

5/6 Park West, Mallow, Co. Cork

Tel: (022) 43553

Fax: (022) 43681

E-mail: avondhu@indigo.ie

Registered Charity No.: CHY 13253

Ltd Company Reg. No.: 289545

Contacts

Jim Sheehan (*Manager*),

Margaret Desmond (*Community Development Worker*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Avondhu Development Group is a partnership that helps people experiencing disadvantage, and their communities to take more control over their own development.

This is done through the facilitation of skills, development and the creation of an enabling environment.

Comhlamh Action for Refugees Asylum Seekers and Immigrants (CARASI)

Founded: 1975

Comhlamh, 55 Grand Parade, Cork, Co. Cork

Tel: 021 427 5881

Fax: 021 427 5241

E-mail: comhcork@iol.ie

Web Site: www.comhlamh.org

(See also main Comhlamh entry Page 32)

An organisation of volunteers committed to working for sustainable development. CARASI is a group of volunteers working within “Comhlamh Development Workers in Global Solidarity: Ireland”

East Cork Area Development

Founded: 1995

Midleton Community Enterprise Centre

Knockgriffin, Midleton, Co. Cork

Tel: 021 461 3432

Fax: 021-4613808

E-mail: info@ecad.ie

Web site: www.eastcork.com

Registered Charity

Limited Company

Contacts

Brian Howard (*Chief Executive Officer*)

Paul Hunter (*Community Development Officer*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Aim

To utilise all resources to engage, animate and empower fellow members of the community to actively contribute to the social and economic growth of the area.

The group aims to achieve its objectives by understanding development activities through a series of integrated actions, working in association with other publicly funded agencies, resulting in the support of innovative projects and programmes to maximise resources and to avoid duplication.

ECAD has been awarded the contract to administer the National Rural Development Programme in East Cork from 2001 to 2006.

NASC

Irish Immigrant Support Centre

Founded: June 2000

St Maries of the Isle, Sharman Crawford Street, Cork

Tel: 021 431 7411
E-mail: iisc@eircom.net
Web site: homepage.eircom.net/~nasc
Registered Charity No.: CHY 13752
Ltd Company No.: 335227

Contacts

Brendan Hennessy (*Co-ordinator*), Katherine Dullaghan (*Volunteer Co-ordinator*)
Paulina Chiwangu and Piaras MacEinri (*Chairpersons*)
Siobhan Mullally (*Legal Sub-Group*)

Aims

NASC, the Irish Immigrant Support Centre, is a Cork-based non-Governmental organisation that seeks to respond to the needs of the growing number of immigrants in the Munster area.

Taking its name from the Irish word *nasc* (meaning link) the Centre represents a link between Cork's immigrant community and the city's voluntary and statutory services.

The Centre serves as a social space where people meet, exchange information and break down cultural and linguistic barriers. We provide legal information and welfare advice; education and training; interpretive services and volunteer support. The City centre premises are easily accessible by foot and on public transport.

Services

- Advocacy
- Welfare and Legal Information
- English classes
- Computer courses
- Internet services

Mahon Community Development Project

Founded: September 1992

Unit 7, Avenue de Rennes, Mahon, Cork
Tel: 021 435 9070
E-mail: info@mahoncdp.com
A Registered Charity

Contact

Viv Sadd (*Project Co-ordinator*)

The Project has a rights based approach towards efforts that focus on countering poverty the major cause of which members believe is discrimination.

Radio One World

RTE, Father Matthew Street, Cork

Tel: 021 480 5876

E-mail: world@rte.ie

And: connaum@rte.ie

Contact

Marcus Connaughton (*Series Producer*)

Office Hours

8 a.m. to 6 p.m. Monday to Friday

Radio service for asylum seekers, refugees, and immigrant communities in Ireland. The station broadcasts on the medium radio waveband of 2FM/619Khz/1278Khz, 7 p.m. to 8 p.m.

Refugee Legal Service

Jones' Engineering Building, European Business Park

Little Island, Cork

Tel: (021) 451 0000

Fax: (021) 451 0739

(*See Main entry Page 21*)

Society of St Vincent de Paul

Padraig McCarthy

Tel: 021 427 0444

(*See Main entry Page 54*)

DONEGAL

Donegal Town Asylum Seekers' Support Group

Founded: May 2000

151 Church Road, Killybegs, Co. Donegal

E-mail: thomas.pringle@donegalcoco.ie

Contacts

Thomas Pringle Tel: 073 31620 (*After 4.30 p.m.*)

Nick North Tel 073 37295

Aims

Assistance with the integration of asylum seekers into the local community, and to help them with problems they may encounter.

Development of lobbying groups in order to achieve greater understanding, and be of more assistance to asylum seekers.

Services

- Registration for Asylum Legal Services
- Liaison with local services
- Organisation of leisure activities and training

North Western Health Board

Founded: 1971

AIB Bank House, Ballybofey, Co. Donegal

Tel: 074 31154 and 074 31391

Contact

Mabel Crawford (*CWO*)

Office Hours

9.30 a.m. to 5.30 p.m. Monday to Thursday

9.30 a.m. to 5.15 p.m. Friday

GALWAY

Galway Refugee Support Group

Founded: 1998

PO Box 235, 3 The Plaza, Headford Road, Galway

E-mail: refugee.galway@ireland.com

Contacts

Marian Merrick (*Chairperson*), Regina Flynn (*P.R.O.*)

Members are committed to the provision of practical support to refugees and asylum seekers in Galway.

Encouragement and emphasis is given to efforts towards greater co-operation and open communication between refugees and asylum seekers and the people of Galway. Members seek to foster mutual understanding between different cultures and stress the importance of integration.

SERVICES

These include the provision of :

- Initial support and induction for new arrivals
- Activities towards social integration
- Children's education and support
- Information on asylum procedures
- English and computer classes for adults
- Anti racism education
- Help with accommodation matters
- Liaison with the Health Board and other statutory bodies
- Lobbying local politicians etc.
- Liaison with local media

Information meetings are held on the third Wednesday of every month, in the Irish Centre for Human Rights, NUI, Galway, commencing at 8 p.m.

Glenamaddy Refugee and Asylum Support Society

Founded: April 2000

Killtullagh, Glenamaddy, Co. Galway

Tel: (0907) 59692

Emergency Tel: (0907) 59727

Fax: (0907) 59065

Contacts

Ann Raftery (*Chairperson*), Marion O'Rourke (*Assistant Chairperson*)

Michella Collins (*Secretary*), Thomas Raftery (*Treasurer*)

Fiona O'Rourke (*P.R.O.*)

This is a community development self help organisation the aim of which is to assist in the integration of all newcomers into the local community.

Helpers provide a daily food menu.

Refugee Legal Service

9a Frances Street, Galway

Tel: (091) 562480

Fax: (091) 562599

(See Main entry Page 21)

Society of St Vincent de Paul

Colm Noonan

Tel: 091 563233

(See Main entry Page 54)

Western Province Justice Office

Founded: September 1999

Suaimhneas, Ballyloughaun Road, Renmore, Galway

Tel: 091 753580

E-mail: justice@mercywest.iol.ie

Contact

May Lynam (*Justice Co-ordinator*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Aims

To raise justice awareness both among Mercy Sisters in the Western Province, and amongst the general public.

KERRY

Adapt Kerry Refuge

Killeen Road, Tralee, Co. Kerry

Tel: 066 712 9100

Fax: 066 712 7836

E-mail: kerryrefuge@eircom.net

A Registered Charity

Limited Company No.: 6585441B

Office Hours

24 hour service throughout the year

Aims

Crisis accommodation for women and child victims of domestic violence

Atlantic Lodge Asylum Centre

Founded: April 2000

Atlantic Lodge, Hospital Road. Kenmare, Co. Kerry

Tel: (064) 42666 and 42436

Emergency Tel: 086.238.3773

Fax: (064) 42433

E-mail: atlant@iol.ie

Kenmare Hostel and Carwan Park Ltd, registered number 240613

Bus routes: 16, 16A, 19, 19A, 120

Contact

Shelagh O'Sullivan (*Manager*)

Office Hours

24 hours every day

A non-governmental body working towards the care and settlement of asylum seekers and providing accommodation for asylum seekers under direct provision.

Aims

To liaise with voluntary organisations that provide English classes, dancing classes and basic life skills for asylum seekers who attend the centre.

Institute of Technology

Founded: 1997

Clash, Tralee, Co. Kerry

Tel 066 714 5600

E-mail: valerie.moore@ittralee.ie

Web site: www.ittralee.ie

Contact

Valerie Moore (*Access Officer*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

(Telephone for appointment recommended)

Aims

To excel in teaching, research and development work for the benefit of students, industry, and the wider community.

Services

- Teaching
- Research
- Development work
- Financial support in cases of hardship
- Student support services i.e. students' union, health centre, access officer, chaplain, counsellor, graduate placement, societies officer, sports officer, GAA development officer, supports to students with Disabilities and learning difficulties, banking on campus.

Facilities

- Student restaurant and shop.

Kenmare Refugee Support Group

Founded: May 2000

Atlantic Lodge, Kenmare, Co. Kerry

Tel: (064) 42666 and 42436

Emergency Tel: 086.238.3773

Fax: (064) 42433

E-mail: atlant@iol.ie

Bus routes: 16, 16A, 19, 19A, 120

Contacts

Mo Glover, Val Thatcher, Ann Hickey, Maureen Christian
and Sr Carmella (*E & L Teachers and organisers*)

Office Hours

11 a.m. to 11.30 a.m. Monday to Friday
(Teaching hours)

Intermediate language classes are also held on Fridays and Saturdays.

AIMS

- To give positive support to people in need
- To offset negative opinion

Kerry Action for Development Education

Founded: 1993

(Third Floor), 11 Denny Street, Tralee, Co. Kerry

Tel / Fax (066) 718.1358

Emergency Tel: (066) 712 0361

E-mail: kade@tinet.ie

E-mail: kade@eircom.net

Web Site: Under construction

Contacts

Mary McGillicuddy (*Co-ordinator*)

Paul Hanrahan (*Chairperson*), Mary Curtin (*Administrator*)

Office Hours

9 a.m. to 5 p.m. Monday & Tuesday

Closed during August

KADE works towards a civil society where basic needs are met and people are empowered, there is equity in the management of resources; intercultural understanding and respect for human rights are a global and local level.

KADE operates the Tralee DE Centre that provides an information service help desk and stocks Development Education resource materials which are available for loan to members. The centre acts as a contact point for returned development workers and assists people to get in touch with other organisations in Ireland and abroad through our extensive contacts list. Members work to develop people's skills, knowledge and understanding of the world by exploring issues such as inequality, conflict and sustainability. It encourages people to challenge assumptions and stereotypes, to celebrate cultural diversity and make links between countries north and south.

KADE is a founder member of the Tralee Refugee and Asylum Seeker Support Network (TRASNET) and has undertaken research into the needs of asylum seekers in Tralee for Partnership Tralee, and is currently completing research funded by Combat Poverty into issues for local authorities regarding the needs of refugees and asylum seekers (due to be launched in January 2002).

KADE is compiling a series of country profile leaflets.

Aims

To promote and support Development Education in Co. Kerry by undertaking events and development education projects with students, teachers and the general public. Also to work with other agencies and organisations active in this sphere.

Group members also seek to make every effort to:

- Increase understanding of Department of Education theory and practice
- Improve local access to Department of Education materials
- Support local projects related to development issues

- Act as a contact point for Kerry RDWs and others.

Services

The Centre:

- Provides a Development Education Information service
- Provides a global intercultural perspective
- Stocks resource material, which is available on loan to members
- Acts as a contact point for returned development workers
- Helps people to get in touch with other organisations in Ireland and abroad
- By request, for schools and community groups, arranges workshops on development themes.
- Runs activities and cultural events throughout the year

Resources

These materials with a DE focus, include books, pack, manuals, games, posters, videos, slide shows, and culture kits.

Members of the Centre are entitled to borrow resources, and to receive a newsletter three times a year.

Kerry Community Services

Southern Health Board, 19 Denny Street, Tralee, Co.Kerry

Tel: 066 712 1566

Web site: www.shb.ie

Contacts

Michael J. Burke (*Superintendent Welfare Officer*)

Dr Nell Crushall (*Senior Area Medical Officer*)

Officer Hours

9 a.m. to 5 p.m. Monday to Friday

Aim

Caring for people. The team is committed to working together towards excellence in health care and social services.

Service

- Income maintenance through supplementary welfare allowance administered by the Welfare Department
- Health screening carried out by the Area Medical Officers in the Department of Health

Kerry County Council

Founded: 1899

County Buildings, Rathass, Tralee, Co. Kerry

Tel: 066 712 1111

E-mail: kcc@kerrycoco.ie

Web site: www.iolo.ie/kerrycoco

Contacts

Gerard O'Brien (*Senior Staff Officer*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Serving the community of Kerry

Kerry Diocesan Justice Committee

Founded: 1997

C/o The Bungalow, Ballymullen, Tralee, Co. Kerry

Tel: 066 712 8955

Web site: www.dioceseofkerry.ie/justice.htm

Contacts

Sylvia Thompson (*Chairperson and Representative to Diocesan Refugee Solidarity Group*), Sr Ita Higgins (*I.J.S. and Minutes Secretary*), Sr Finian Kearney (*Representative to Tralee Refugee and Asylum Seeker network*) and Fr Michael Moynihan

Office Hours

No office

The Committee meets monthly and comprises working groups who meet as required to progress particular projects.

Aims

- To be a voice for justice within the Diocese on issues arising locally, nationally and internationally.

Service

- Programme of events across the year, including World Peace Day, World Religion Day, Lenten Lectures, Kerry Earth Day, Human Rights Day, and publication of the Justice Calendar.

- Representation on Tralee Refugee and Asylum Seeker Network.
- Representation on Diocesan Asylum and Refugee Solidarity Group
- Representation on Churches' Asylum Network (CAN), listening and lobbying as appropriate on a variety of issues.
- Listening and lobbying as considered appropriate.

Kerry Diocesan Refugee and Asylum Seeker Solidarity Group

Founded: January 2000

The Presbytery, Killarglin, Co. Kerry

Tel: 066 971160 and 087 240 0701

E-mail: frdon@eircom.net

Website: www.dioceseofkerry.ie

Contact

Fr Donal O'Neill

Aim

Voice of the Christian Church in Kerry communicating Gospel values of welcome to strangers.

Members work in co-operation with Kerry Action for Development Education (KADE) and the South Kerry Development Partnership (SKDP) Refugee Task Force with the aim of stimulating greater harmony within an increasingly mixed community.

Members also lobby at local and national level regarding refugee issues.

Kerry Education Service

Founded: 1930

Maine Street, Tralee

and

Adult Education Centre, Moyderwell, Tralee, Co. Kerry

Tel: 066 712 4114

Fax: 066 712 1531

E-mail: info@cokerryiol.ie

Contact

Ms Mgt Brosnan (*Literacy Organiser*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Aims

The provision of

- Literacy skills
- Basic Education
- Adult Education

Facilities

Premises are suitable to accommodate people with disabilities.

Killarney Asylum Seeker Initiative

Founded: June 2000

Doonree, Mill Road, Killarney, Co. Kerry

Tel: 064 37753

E-mail: ritchiee@indigo.ie

Contacts

Sr Sheila O'Brien and Dr Ed Ritchie (*Joint Secretaries*)

Sr Margaret Slattery and Bernadette O'Sullivan (*Teaching Organisers*)

Office Hours

No Office

A voluntary working group started by the churches in Killarney and other interested groups, including Citizens Advice Centre, and the South Kerry Partnership Development.

Aims

Support of asylum seekers and assisting them to integrate into the local community.

Services

- English language tuition
- Computer courses
- Social and cultural efforts
- Information and publicity
- Regular visits to three local hostels

Rape and Sexual Abuse Centre

Founded: March 1992

Denny Street, Tralee, Co. Kerry

Tel: 066 712 3122

E-mail: kell@eircom.net

Office Hours

9 a.m. to 5 p.m. Monday to Friday

This Centre is a place of help and holistic healing for female and male survivors of sexual violence. It offers them care and support in a safe and confidential environment.

Society of St Vincent de Paul

Tel: 071 60713

(See Main entry Page 54)

South Kerry Development Partnership

Founded 1991

Valentia Road, Coherciveen, Co. Kerry

Tel: (066) 947.2724

Also at

Killorglin

Tel: (066) 976.1615

Fax: (066) 976.2059

E-mail: skdp@iol.ie

Web Site: www.iol.ie/~millweb/skdp

and

An t-Sean Scoil, Sunhill, Killorglin,
Co. Kerry

And

58 High Street

Killarney

Co. Kerry

Contacts

Michell Gilligan (*Community Development Officer*)

Bill Thorne (*General Manager*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

The key point of focus for the Partnership is the design and delivery of an adequate local response to those facing long-term unemployment and other forms of disadvantage.

The group recognises that the community is our greatest strength, and that people are our most valuable asset.

AIMS

- To combat unemployment and all forms of disadvantage in South Kerry.
- The support of innovative rural development
- The utilisation of resources to combat exclusion
- Support of community initiatives

SERVICES

A wide variety of services are offered, including:

- Local employment service
- Childcare initiative
- Disability access
- Counselling
- “Youth Start”

RESOURCES

Group commissions studies and reports on various aspects of the organisation, including housing studies and, recently, substance abuse among young people in South Kerry.

In support of its work the Partnership has a small reference library.

Training and Employment Authority

Founded: 1964

FAS, Monavalley Industrial Estate, Monavalley, Tralee. Co Kerry

Tel: 066 712 6444

Fax: 066 712 3065

E-mail: fostraly@iol.ie

Contacts

Des O’Halloran (*Manager*) Gerry Horgan (*Assistant manager*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Aims

To improve Irish productivity and competitiveness by developing human resources.

Services

Provision of training courses for refugees.

Tralee Citizens' Information Centre

Founded: October 1979

Bridge Lane, Tralee, Co. Kerry

Tel 066 712 3655

E-mail: traleecic@eircom.net

Web site: kerryinfo.com

Registered Charity No.: CHY 9589034J

Ltd Company No.: 7781

Office Hours

10 a.m. to 4 p.m. Monday, Tuesday, Thursday, Friday

Aims

To provide a comprehensive, free, impartial, confidential, information service to the public.

Tralee Community Development Project

Founded: February 1996

The Resource Centre, The Rock Business Centre, Upper Rock Street

Tralee, Co. Kerry

Tel: 066 712 0877

E-mail tcdp@iol.ie

Ltd Company No.: 250173

Project members support individual asylum seekers and refugees through group work and provision of information thereby enabling people to apply for their own funding.

The programme is about enabling people to enhance their capacity to address problems, and to benefit from mainstream training, job and enterprise opportunities.

Services

- “Spice” – a one-parent family support group that brings together adults and children every week.
- “Spice Junior” – A group for children who meet with a child-care worker. Together the young people are helped to talk about common issues affecting them. They also enjoy classes in arts and crafts, computer training, and inputting into Dail na Og.
- Homework Club for young people aged between 8 and 12 years.

Tralee Refugee and Asylum Seeker Network (TRASNET)

Founded: August 2000

C/o Barbara Eames, 37 Ashe Street, Tralee, Co. Kerry

Tel: 066 718 0190

E-mail c/o: beames@partnershiptrali.com

Contacts

Mary McGillicuddy (*Chairperson and Fundraiser for TRASNET*)

Barbara Eames (*Secretary and Founding Member*)

Also at

Trasnet Drop-In Centre, Ozanam House Day Place, Tralee, Co. Kerry

Contact

Deidre Levy

TRASNET is a voluntary support network for asylum seekers and refugees.

Members include immigrants and local people and organisations representing the local authority, churches, community development and education organisations and other service providers.

The network works to help the integration of asylum seekers and refugees into the local community, and to generate compassion and awareness of cultural differences.

TRASNET also endeavours to be a platform for asylum seekers and refugees to speak out and have greater involvement in local affairs.

Services

- Provision of information on asylum process for asylum seekers and refugees locally and nationally
- Supply of information on rights and entitlements
- Supports refugees and asylum seekers through advocacy and liaison with authorities locally and nationally.
- English language Classes
- Cultural events

Facilities

Child minding/crèche in support of special events only.

Tuatha Chiarrai Teo

Founded: December 1995

Church Street, Tralee, Co. Kerry

Tel: 066 712 0390

E-mail: tuhakiri@iol.ie

A Registered Charity

Ltd Company No.: 8238753A

Contact

Tom Donnell (*Chief Executive*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Aims

Members of Tuatha Chiarrai endeavour to ensure that every community has access to all possible development resources.

As part of the action plan every effort is made to maximise the impact of the existing support agencies, to arrest the economic and social decline that is widespread throughout this rural area.

KILDARE

Access Ireland Refugee

Action South Kildare

Founded: May 1994

Main Street, Kilcullen, Co. Kildare

Tel: 045 481999

E-mail: ask@infocap.iol.ie

Registered Charity No.: 11398

Limited Company No.: 217258

Contact

Michael Coay (*Chief Executive*)

Yvonne Fleming (*Community Development Worker*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

This is a community development organisation working with a range of socially excluded groups.

Aims

To create opportunities for individuals and communities, enabling them to realise their full potential

Services

Working with the VEC and local voluntary groups ASK offers basic education, plus information and social services to asylum seekers in Kildare Town Asylum Seekers Reception Centre.

Adult Education Information Centre

Founded: September 2001

George's Street, Newbridge, Co Kildare

Tel: 045 448512

Fax: 045 435278

E-mail: vtos3@eircom.net

Contact

Angela Doherty (Information officer)

The Centre operates under the Co. Kildare Vocational Education Committee and offers guidance and education advice and information to adults in the county. Its service is of particular interest and help to people looking for access to educational courses, and help for job seeking skills, etc.

Asylum Seekers' Support Group

Founded: May 1999

Kildare Community Services, Patsy Sheridan Resource Centre

Bride Street, Kildare Town, Tel: 045 521930

Emergency: (045) 522773

E-mail: jconlan@irl.com

Contacts

Mary Hickey (Chairperson) Tel: 045 522773

Joan Conlan (Secretary), Killeen Newman Tel: 045 530896

Michael Hughes (Snr) (Teffel Teacher)

Office Hours

9.30 a.m. to 5 p.m. Monday to Friday

This is a community development solidarity group the aim of which is to assist with the integration of asylum seekers in Kildare town, and to help them enjoy a better quality of life.

Aims

- To build on the rich heritage of Kildare Town and its long history of community.
- To make the town a better place in which to live and work.
- In partnership with the community and statutory organisations, to address economic and social needs.
- To give careful attention to overcoming disadvantage
- To encourage individuals to achieve their potential
- To promote a spirit of enterprise.

County Kildare Library Service

Founded: 1930

Library Headquarters, Athgarvan Road, Newbridge, Co. Kildare

Tel: 045 431486 and 431109

E-mail: colibrary@kildarecoco.ie

Office Hours

2 p.m. to 8 p.m. Tuesday

9.30 a.m. to 1 p.m. and 2 p.m. to 5 p.m. Wednesday to Friday

10 a.m. to 1 p.m. and 2 p.m. to 5 p.m. Saturday

Aims

To provide cultural, educational and leisure services within and for local communities.

Services

Exhibitions, plus

Vocational Training Opportunities Scheme

George's Street, Newbridge, Co. Kildare

Tel: 045 434297

E-mail: vtos@eircom.net

Contacts

Margaret Cline (*Co-ordinator*)

Ray Creighton (*Assistant Co-ordinator*)

Office Hours

9 am to 6 p.m. Monday to Friday
Variable Saturday & Sunday

The scheme offers training and general education to unemployed adults.

KILKENNY

Diocese of Ossory Social and Community Services

Founded: June 1963

Kilkenny Social Services, Waterford Road, Kilkenny

Tel: 056 21685

Fax: 056 63636

Registered Charity No.: CHY 7354

Ltd Company No.: 66456

Contacts

Ann O'Brien (*Refugee Affairs*) Tel: 056 69388

Teresa Nolan (*Resource Officer*)

Office Hours

9 a.m. to 1 p.m. and 2 p.m. to 5 p.m. Monday to Friday

9 a.m. to 1 p.m. Saturday (Meals on Wheels only)

Aims

- To meet the emergency needs of people
- Education of people to help themselves
- Provision of community care and support services to those in need
- Assistance to other agencies where possible

Services

- Practical help and inter-agency help
- Pre-school assistance for Traveller children

Kilkenny Asylum Seekers' Friendship Group

Founded: January 2000

“Anisa”, Warrington, Co. Kilkenny
Tel: (056) 62995
Emergency Tel; (056) 62995 and 62378

and

C/o 17 Desart Court, New Street, Kilkenny.
Tel: (056) 62378
Fax: (056) 62378
Emergency Tel: (087.207.0737
E-mail: tomroche@iol.ie

Contacts

Tommy Roche (*Chairperson*), Nikki O’Neill (*Secretary*)

Office Hours

No Office. Telephone contact only

Through co-operation, consultation and networking KASFG seeks to welcome and enhance the lives of asylum seekers and refugees.

The Group was formed in January 2000 in response to a perceived need in the local community.

It comprises members of a number of locally based voluntary organisations, church groups, community groups, asylum seekers and other concerned people.

Through co-operation, consultation and networking the group aims to welcome and enhance the lives of asylum seekers and refugees who become based in Kilkenny.

This they do by reaching out to the newcomers offering them friendship, information, advice, assistance and support in a variety of ways.

Group members welcome new contacts – and information from other groups and interested individuals.

South Eastern Health Board

Founded: 1970

Lacken, Dublin Road, Kilkenny
Tel 056 20400
Website: www.sehb.ie

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Aims

To help people and to maximise health and social well being issues using available resources as effectively and efficiently as possible.

Services

These include:

- Community Care
- General Hospital
- Health Promotion

Facilities

- Premises are suitable to facilitate people with disabilities.

LAOIS

Midland Development Education Project and Fair Trade Shop

79 Main Street, Portlaois, Co. Laois

Tel: 0502 61185

E-mail: admin@mdep.iol.ie

A Registered Charity

Contacts

Rory Murphy (*Person in Charge*) Tel: 0502 61185

Peg Foley (*Refugee Support Worker –Laois*) Tel: 086 863 9208)

Brendan Fingleton (*Chairman, Laois Support Group*)Tel: 0502 27176)

Office Hours

10 a.m. to 5 p.m. Monday to Saturday

Refugee support group comprising all current Laois TDs and supported by Laois ITM

Aims

- To raise awareness of social, political, and economic forces, locally and globally.
- To increase awareness of developing world by promoting solidarity with those who suffer inequalities, hunger, abandonment and powerlessness.
- Highlighting the wealth and diversity of both ancient and contemporary global cultures.

Services

- Drop-in Centre
- Resource Centre
- Fair Trade Shop

LIMERICK

Adult Learner Support Service

Founded: 1980

M.T.I. Building, O'Connell Asvenue, Limerick

Tel: 061 312164

E-mail: alss@eircome.net

Contacts

Marie Keane (*Resource Worker*)

Office Hours

9.30 a.m. to 5 p.m. Monday to Thursday

9.30 a.m. to 4.30 p.m. Friday

Aims

The provision and development of a person-centred holistic adult literacy service in an environment that respects all active participants.

Service

- English Language tuition at elementary, pre-intermediate and intermediate levels
- Literacy, numeracy and basic computer classes for adults.

Augustinian Community Pastoral Development

The Priory, O'Connell Street, Limerick

Tel: 061 415374 and 317564

E-mail: osalimerick@eircom.net

Contacts

Joe McGlynn (*Pastoral Development Co-ordinator*)

Liam Ryan OSA (*Counselling Services*)

Office Hours

9.30 a.m. to 5.30 p.m. Monday to Friday

(Priory is always open)

Services

- Office facilities
- Counselling
- Opportunities to become involved in Projects, Outreaches, Film, drama, and Voluntary Work

Christchurch, United Presbyterian and Methodist Congregations

51a O'Connell Street, Limerick

Contacts

Rev David Range and Rev C.J. Walter (*Pastors - husband and wife*)

Mrs Jean Webster (*Organiser Mums' and Babies' Group*)

Mrs Val Fitzgerald (*Liaison with DORAS, LUIMNI*)

Hours Open

Different each day:

Tuesday 10.30 a.m. to Noon - Parents' and Toddlers' Group

Wednesday 11 a.m. to 12.30 p.m. - Mums and Babies (African)

Thursday - 10.15 a.m. Prayer Meeting

Friday 4 p.m. - Youth Group

Sunday 11.30 a.m. Worship

Also at:

C/o The Minister, 15 Aylesbury, Clonmaken, Ennis Road, Limerick

Tel: 061 325325

Community Development Network

Founded: January 1996

Moyross Community Enterprise Centre, Moyross, Co. Limerick

Tel: 061 326057

E-mail: juancarlos@eircom.net

and communitynetwork@eircom.net

Limited Company No. 257707

Contact

Juan Carlos Azzopara (*Project Co-ordinator*)

Office Hours

9.30 a.m. to 5 p.m. Monday to Thursday

9.30 a.m. to 4 p.m. Friday

Aims

To promote greater and more effective involvement of all people of Moyross in action to meet their development needs.

To this end a periodic newsletter is published and community organisations are aided to plan and evaluate work.

Efforts are made to develop training courses to promote awareness and openness among community groups in Moyross, and to encourage them to open their facilities to asylum seekers and refugees.

Community Welfare Services

(For North Tipperary and East Limerick)

Mid Western Health Board, A.C.C. House, Nenagh, Co. Limerick

Tel: 067 31003

E-mail: podwyelyhb.ie

Contacts

Peter O'Dwyel (*Acting Senior Community Welfare Officer*)

Mary Hayes (*Community Welfare Officer, Thurles*)

Seamus O'Dwyer (*Community Welfare Officer, Roscrea*)

***Development Organisation
for Refugees and Asylum Seekers***

(DORAS Luimni)

Founded February 2000

C/o Redemptorist, Mount St Alphonsus, South Circular Road, Limerick

Tel: 061 310328

Fax: 062 310328

Ltd Company No.: 335696

E-mail: dorasluimri@eircom.net

Contacts

Sr Ann Scully and David Range (*Chairpersons*)
Nora Wall (*Finance Officer*), Eileen McGlynn (*Co-ordinator*)
Myra Goodwin (*English Classes*), Kate Hennessey (*Art Teacher*)
Joe McGlynn and Helen Phelan (*Social group*)

Office Hours

10 a.m. to 4.30 p.m. Monday to Friday

DORAS was formed by a a cross section of local people who were concerned about the needs of a group of asylum seekers who were then expected to arrive in Limerick. New members are welcome and should attend the regular 5 p.m. meeting each Wednesday.

AIMS

To welcome asylum seekers and refugees in Limerick City by:

- Offering them care, guidance, advice and assistance.
- Inform and involve the local community with this work.
- Co-operate with statutory bodies in planning and implementing programmes of support.
- Keep abreast of government policies – and go lobby and initiate measures that are compassionate and transparent.

Services

- Legal advice and support
- Language classes, computer training and help with cultural orientation
- Support for asylum seekers preparing for interview, and helping them to overcome language difficulties etc.
- Awareness education on cultural diversity, racism, and related issues through work with various groups including schools, colleges, community groups and other interested parties.

Activities

- Hostel visits
- Social evenings and gathering
- Music and art workshops
- Mothers and babies group
- Advice and support
- Sports and recreation activities

Irish World Music Centre

Foundation Building, University of Limerick, Limerick

Tel: 061 202575

Fax: 061 202589

E-mail: helen.phelan@ul.ie

Web Site: www.ul.ie/~iwmc/

Contact

Dr Helen Phelan (*Music Lecturer*)

Services

Musical activities in association with DORAS

Limerick Diocesan Pastoral Centre

Founded: November 1994

St Michael's Courtyard, Denmark Street, Limerick

Tel: 061 400133

E-mail: ldpc@eircom.net

Web site: www.pastoralcentre.limerickdiocese.org

Office Hours

9.30 a.m. to 5.30 p.m. and 6.30 p.m. to 10.30 p.m.

Monday to Friday

Also various times on Saturday and Sunday

Aims

The Centre seeks to be a source of hope, light, growth, and support to all God's people through the promotion of the Christian faith within the Diocese.

Also to reach out in the spirit of the Gospel to all people on the margins of society.

Mid-West Development Education Centre

Founded: 1995

Block F, CBS, Sexton Street, Limerick

Tel: 061 311155

E-mail: bates@indigo.ie

Contacts

Denis Bates (*Director*), Helen O'Grady (*Administrator*)

Office Hours

10.30 a.m. to 2.30 p.m. Monday, Wednesday and Friday

Aims

To provide educational services to Schools, Students, Teachers, Asylum Seekers and Refugees.

Services

- Library Resource Centre
- Schools' Workshop Programmes

One World Awareness and Amnesty Societies

Mary Immaculate College, South Circular Road, Limerick
E-mail: delia.oconnor@mic.iol.ie

A Society within the Mary Immaculate College serving the interests of students, asylum seekers and refugees.

St Joseph's Hospital Community Care Department

Mid Western Health Board, Mulgrave Street, Limerick
Tel: 061 483491
Web site: www.mwhb.ie

Contacts

Tony Quilly (*SCWO Limerick*), Tim Ryan (*SCWO Clare*)
Peter O'Dwyer (*SCWO Tipperary*),
Elaine Kinane (*Community Welfare Officer Asylum Seekers*)

Office Hours

9.30 a.m. to 5 p.m. Monday to Friday

Aim

“Whatever your problem is we will do our best, and if we cannot help we care enough to know who can” (*Mission Statement*)

Services

Those provided are multi-faceted and cover health and welfare. This includes a range of support initiatives in area of Children and Family, People with Disabilities, the Elderly, and Primary Care groups.

St Mary's Community Development Project Ltd

Founded: August 1996

5 Verdant Crescent, King's Island, Limerick

Tel: 061 411076

E-mail: stmarycdp@eircom.net

Contacts

Geraldine Reidy (*Project Administrator*)

Helen Flanagan (*Computer Workshop Tutor*)

Majella O'Connor (*Project Co-ordinator*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

7.30 p.m. to 9.30 p.m. Monday and Wednesday

2 p.m. to 4 p.m. Tuesday and Thursday

Aims

Affording access to computer workshop for all.

Society of St Vincent de Paul

Mary Leahy

Phone: 061 317327

Web site: www.svpmw.com

(See Main entry Page 54)

Southill Community Development Project

Founded: March 1996

266 Avondale Court, O'Malley Park, Southill, Limerick

Tel: 061 313024

E-mail: scdp@eircom.net

Limited Company No.: 95039260

Contacts

Josephine Stroker (*Project Co-ordinator*)
Fiona O'Leary (*Family Resource Centre*) Tel: 061 440250

Office Hours

9.30 a.m. to 6 p.m. Monday, Wednesday, Thursday
9.30 a.m. to 5 p.m. Tuesday
9.30 a.m. to 4.30 p.m. Friday

Aims

To promote the active involvement of people in issues that affect their lives.

Services

- Computer Classes
- Transport
- Awareness and Fund Raising sessions with community groups.

Umbrella Project

Founded: September 1994

Unit 2, Enterprise Centre, Childers Road, Limerick
Tel: 061 317220
Fax: 061 317223
E-mail: umbrellaproject@tinet.ie

Contact

Gerry Kirby (*Co-ordinator*)

Office Hours

9.30 a.m. to 4.30 p.m. Monday to Friday

The Project is Limerick's indigenous street theatre company.

Aims

To create street theatre and facilitate inter-disciplinary community arts.

Services

- The pursuit of these aims through a policy of direct, practical involvement with artistic and non-artistic groups and individuals.
- Integrated creative workshops and street involvement in arts activities.
- Continued use of excitement in creative activities as a motivating force for community arts involvement.
- Provision of outlets for the wealth of creativity of members and associates, and the active enhancement of their skills.

- Continued consolidation and improvement in operational effectiveness.

LOUTH

Ait Na nDaoine

2 Grange Close, Muirhevna mor, Dundalk, Co. Louth

Tel: 042 932 6645

Fax: 042 932 6646

E-mail: jacqui87@hotmail.com

Contacts

Jacqueline Russell

(Intercultural Development Worker for Refugees/Asylum Seekers)

Aims

- To undertake work around the integration of asylum seekers and refugees so as to inform the community, statutory agencies and employers of the dangers of racism.
- To promote tolerance between the community and our new visitors.
- to make the statutory agencies aware of their responsibilities to all of the community.

Service

Ait na nDaoine (*The People's Place*) strives to get groups to work together by providing information and awareness programmes.

It also works closely with the various communities, voluntary, statutory groups, local development agencies, and local authorities in Dundalk with a view to supporting and promoting anti-racism policies.

Dundalk Refugee Support

Founded: July 2000

One World Spirit, P.O. Box 32, Dundalk, Co. Louth

Tel: (042) 938 6833

Website: www.spd.dcu.ie/moreilly/ows.htm

Contacts

Collette O'Regan (*Chair*), Peter Dorman (*Vice-Chair*)

Maurice O'Reilly (*Secretary*), Jacqui Gage (*Treasurer*)

Office Hours

2 p.m. to 5 p.m. and 6.30 p.m. to 9.30 p.m. Thursday

Failte Droichens Atha

Founded: October 2000

35 The Cairns, Beaubeac, Dublin Road, P.O. Box 142, Drogheda, Co. Louth

Tel: 041 983 9508

E-mail: slippery@gofree.indigo.ie

Contact

Tom Hodgins (*Chairperson*), Michael O'Shea (*Vice-Chairperson*)

Sr. Marianne Monaghan (*Secretary*), Sr. Mary Divina MMM (*Treasurer*)

Aims

To welcome strangers, allowing diversity and celebrating sameness – as in bringing gifts rather than being a burden.

Failte Droichens Atha members are concerned individuals wishing to identify the needs of, and offer support and friendship to, asylum seekers and refugees, and raise public awareness.

Services

- English language classes
- Counselling service
- Campaigns
- Outreach support and befriending

Louth County Library

Roden Place, Dundalk, Co. Louth

Tel: 042 9353190

E-mail: library@louthcoco.ie <<mailto:library@louthcoco.ie>>

Web site: www.louthcoco.ie <<http://www.louthcoco.ie/>>

Opening Hours

10am-5pm & 6pm-8pm Tuesday & Thursday

10am-5pm Wednesday, Friday and Saturday

Aim

To provide for community development and education

Society of St Vincent de Paul

Tel: (042) 933 9056

(See Main entry Page 54)

MAYO

Society of St Vincent de Paul

Castlebar Tel: 094 23207

and

Ballina Tel: 096 72905

(See Main entry Page54)

Westport Refugee Support Group

Founded: January 2000

C/o John Mulloy,, Knockrooskey, Westport, Co. Mayo

Tel: (098) 35371

E-mail: sabjohn@gofree.indigo.ie

Contacts

John Mulloy

This is a non-governmental solidarity Group.

Aims

- To offer practical help and material support to asylum seekers.
- To carry out awareness raising and educational projects.
- Political lobbying

Services

- Information and advice
- Advocacy and lobbying
- Language classes
- General social support

MEATH

North Eastern Health Board

Founded: 1970

Kells, Co. Meath

Tel: 046 80567

E-mail: michael.smith@nehb.ie

Web site: www.nehb.ie

Contacts

Aidan Browne (*Acting Chief Executive Officer Community Services*)

Michael Smith (*Co-ordinator Community Welfare Services and
designated Refugee Officer*)

Office Hours

9.30 a.m. to 5 p.m. Monday to Friday

MONAGHAN

County Monaghan Refugee Support Group Ltd

Founded: July 1998

Killicard, Castleblaney, Co. Monaghan

Tel: 042 941386 and 042 97 40343 (*24-hour help-line*)

A Limited Company

Contacts

Eileen Callan (*Secretary*), Mary Lennon (*Voluntary Worker*)

Jacqueline Russell (*Intercultural Development Worker in Dundalk*)

(Tel: 042 93 26645)

Office Hours

No office

Aims

Provision of safe environment for refugees and asylum seekers and assistance with their integration into the local community.

Services

- Provision of information to assist refugees and asylum seekers to find accommodation and employment and access training and health services.
- English language classes by Vocational Education Committee of Monaghan

County Monaghan Roma Support Group

Founded: July 1998

Killicard, Castleblaney, Co Monaghan

Tel: 042 941 386 and 042 40343 (*24 hour help line*)

Contacts

Mary Lennon (*Vice Chairperson*), Eileen Callan (*Secretary*)

Jacqueline Russell (*Intercultural Development Worker*)

In Dundalk)

Office Hours

No office.

Roma is particularly concerned for asylum seekers and refugees from Romania.

Aims

Provision of a safe environment for Refugees and Asylum Seekers

Assistance with their integration into the local community

Services

Roma provides information and support to assist Refugees and Asylum Seekers in numerous issues, including:

- Advice and guidance
- Accessing training
- Gaining employment
- Accessing health care services
- Support and preparation with Asylum interviews
- English language classes organised by the Vocational Education Committee in Monaghan, and the St Vincent de Paul Society in Dundalk.

OFFALY

Community Welfare Service

Midland Health Board, Arden Road, Tullamore

Tel: 0506 41301

Contacts

Brendan Nealis (*Superintendent, Community Welfare Office*)

David Hackett (*Senior Community Welfare Officer*) Tel: 0502 78216)

Gerry Donlon (*Asylum Seekers' Unit*) Tel: 0506 24758

Connie Lynam (*Administrative Assistant* Tel: 0502 78216)

Office Hours

9.30 to 5.30 p.m. Monday to Thursday

9.30 a.m. to 5.15 p.m. Friday

Aims

- Reduce the incidence and effects of poverty.
- Promote the process of economic and social inclusion.

Services

- Financial support
- Referral and Advocacy

SLIGO

Sligo Arts Office

Founded: May 1997

Sligo County Council, Macket Yard, Sligo

Tel: 071 40985

E-mail: arts@sligococo.ie

Contacts

Mary McAuliff (*Arts Officer*), Rhona Feely (*Assistant Arts Officer*)

Office Hours

9.30 a.m. to 5.30 p.m. Monday to Friday

Sligo Social Services Council

Founded: October 1969

Charles Street, Sligo

Tel: (071) 45682 and 43838

Fax: (071) 45933

E-mail: sligosocialservices@eircom.net

Charity Reg. Number: 9731

Ltd Company Reg. Number: 140759

Contact

Fr Tom Hever (*Director*)

Office Hours

9.30 a.m. to 5.30 p.m. Monday to Friday

Closed from 2 p.m. Wednesday

The Council is a non-governmental organisation, committed to identifying the various needs of individuals and families. Also of creating and developing an environment in which these needs will be addressed respectfully, imaginatively and effectively by those who experience them, encouraged, supported, and where necessary, directly assisted by caring individuals deployed on a full time, part time or voluntary basis.

The Development of the Council owes much to the financial support of the North Western Health Board, Fas, and Sligo Corporation.

Services

Family Support Services, including:

- Child Care
- Advocacy
- Promoting parenting skills

- Advice and information on family related issues

Counselling - on a broad range of issues including

- Relational problems
- Addiction
- Co-dependency
- Bereavement
- Disabilities

Group work

Focuses on the needs of people affected by abusive and destructive relationships. This is provided in a safe, confidential environment.

Group members are encouraged to appreciate their own self-worth and gain insight into themselves and others.

Meals-on-Wheels

This is a daily service available for older people, the house bound, and people who are unable to provide a hot meal for themselves.

Thrift Shops

Volunteers staff two shops. They provide a wide range of clothes and household goods. Funds generated help to support other work of Sligo Social Services.

FAS Scheme

Sligo Social Services sponsor a large FAS scheme that employs about 30 people who work in support of many outreach activities.

Pre-School activities –

For a small fee from 9.30 a.m. to 3 p.m. at the centre in Charles Street children benefit from a professionally run service in bright and comfortable surroundings. Modern equipment supports a wide range of indoor and outdoor activities plus a hot lunch.

Home Management Advisory Service

This helps communities to establish community Play Groups for children aged between 3 and 5 years.

A Child Care Worker is employed to run a community based pre-school at Abbey Quarter/Cranmore Community Centre from 9.30 a.m. to Noon, and 1.30 p.m. to 4 p.m. each weekday.

Accommodation

A comprehensive range of accommodation facilities is offered, including emergency provision for families and individuals, and long and short term accommodation for men. This is at:

- Ballytivnan Hostel – short term for homeless men
- Maryville-Finisklin – long term accommodation for men
- McCauley House – emergency accommodation for families

People are also enabled to identify suitable accommodation in the private sector.

Society of St Vincent de Paul

Tel: 071 60713
(See Main entry Page 54)

Tubbercurry Family and Childcare Resource House Project Company Ltd

Founded: February 1998

An Carraig, Balymote Road, Tubbercurry, Co. Sligo
Tel: 071 85985 and 071 85049
Registered Charity No.: CHY 13370
Ltd Company No.: 82988995

Contacts

Fr. Pat Lynch (*Chairperson*)
Caitriona Coleman (*Secretary*), Una Callinan (*Treasurer*)

Aims

To provide a comprehensive programme of supports and services to children and families in Tubbercurry and its hinterland.

Particular emphasis is placed on families who have previously been, for whatever reason, marginalised within the community.

Services

- Creche Tuesday and Friday 9.30 a.m. to 5.30 p.m.
- Parent and Toddler Group Thursday 10 a.m. to 12.30 p.m.
- After school activities for the under 12 year olds
- Women's Group
- Art classes

TIPPERARY

Adult English Centre

Resource Centre, Kicklum Street, Clonmel, Co Tipperary
Tel: 052 27543

Contact

Aileen Condon

This Scheme, under the auspices of the Department of Education (South Tipperary VEC), is for the benefit of adults with literacy difficulties.

Literacy services are provided in the towns of Cashel, Cahir, Clonmel, Carrick-on-Suir, Killenaule and Tipperary.

The Adult English Centre, Tipperary, provides a confidential professional education service.

A friendly environment encourages learning that occurs on a partnership basis. Encouragement and information is given to empower and enable those who wish to access further education opportunities.

Staff regard literacy as a basic human right and every effort is made to provide and develop a person centred holistic adult literacy service in an environment which respects all as active partners.

Resources

- Leaflets publicising the service and the location of its centres.
- Books containing material that students have written
- Posters and information booklets and leaflets are distributed free of charge.

Cashel Support Group

Founded: February 2001

C/o Cashel Adult English Centre, Hogan Square, Cashel, Co. Tipperary

Tel: 062 63062

Contacts

Angela Hill, Agnes Ryan and P. J. Quinlan

Office Hours

2 p.m. to 4 p.m. Basic English

Aims

To respond to the needs of refugees and asylum seekers in Cashel Area.

Community Welfare Services

(For North Tipperary and East Limerick)

Mid Western Health Board, A.C.C. House, Nenagh, Co. Tipperary

Tel: 067 31003

E-mail: podwyelyhb.ie

(See full entry under Limerick)

Roscrea 2000 Ltd

Founded: December 1996

Community Resource Centre, New Line, Roscrea, Tipperary

Tel: 0505 23379

E-mail: ros2000@eircom.net

A Registered Charity

Contact

Deidre Cahir (*Youth Worker*)

Office Hours

9 a.m. to 5 p.m. Monday to Friday

Society of St Vincent de Paul

Tel: 0505 21597

(See Main entry Page 54)

WATERFORD

Integrate Waterford

Founded: March 2001

Old Ursuline Convent, Ballytruckle Road, Waterford

Tel: (051) 879507

E-mail: integratewaterford@eircom.net

Contacts

Rita Lacey (Development Officer)

Office Hours

9.30 a.m. to 5.30 p.m. Monday to Friday

Aim

- To develop a model of best practice for the integration of refugees in Waterford.
- To work with all statutory, voluntary and commercial organisations in order to best service the needs of refugees and asylum seekers.

Services

- Provision of information and support services etc

- Co-ordination of all service providers in Waterford City with regard to refugees and asylum seekers

Society of St Vincent de Paul

Margaret Kelly

Tel: 066 28021

(See Main entry Page 54)

World Development Centre

3 Vulcan Street, Waterford

Tel: (051) 873064

Fax: (051) 853979

E-mail: wdcentre@eircom.net

Website: www.worlddevelopmentcentre.com

Contact

Lucy Whittle (Centre Co-ordinator)

Office Hours

9.30 a.m. to 5.30 p.m. Monday to Saturday

Friday Noon to 5.30 p.m.

The World Development Centre is a non-governmental body that holds charitable status.

Aims

Members work to improve people's knowledge and understanding of development issues, and to raise awareness and empower people to take action on justice issues.

Services

- Education on development issues to schools, youth, and community groups.
- Information and advice on development issues.
- Support for ongoing campaigns in developing countries.
- Fair Trade shop.
- Fair Trade Talks.

Resource Library

- Development education resources: Teaching Packs,
- Books, Photographs, Games and Magazines.
- Videos and posters (for loan)

- Information booklets and leaflets
- Library membership is free

WESTMEATH

Athlone Asylum Seekers' Support Group

Founded: April 2000

Athlone Community Services, Dr Dobbs Memorial Home
Northgate Street, Athlone, Co. Westmeath
Tel: (0902) 72174
Fax: (0902) 76015

Contacts

Gerry Callaghan (*Chairperson*), Cyril Duley (*Vice-Chairperson*)
Richard Foy (*Treasurer*), Gerry Murphy (*Vice-Treasurer*)

Office Hours

9.30 a.m. to 5.30 p.m. Monday to Friday

A support group for asylum seekers and refugees in the Athlone area offering them clothing, musical entertainment and general liaison services

The Group is a community development/self help organisation.

Aims

- To provide practical help and support to asylum seekers and refugees.
- To enhance the process of integration into the community in Athlone.
- To inform the wider community of the needs of asylum seekers.
- To exchange and share cultural divergences.
- To enhance people's understanding of one another.

Services

- Information and advice
- Advocacy and lobbying
- Language classes staffed by volunteers.
- Recreational activities, including soccer, basketball, GAA, art, music.

Publications

The Group has available a number of information booklets and leaflets.

Citizens' Information Service

Founded: January 1976

St Mary's Square, Athlone, Co. Westmeath

Tel: 0902 78851

Contacts

Teresa McCourt (*Development manager*), Deirdre Piggot (*Information Officer*)

Office Hours

9.30 a.m. to 5 p.m. Monday to Friday

Aims

Provision of the highest quality of information advice.

Advocacy regarding civil and social rights and entitlements, together with information about the social services that support them.

Society of St Vincent de Paul

Athlone, Co. Westmeath

0902 92610

and

Mullingar, Co. Westmeath

(044) 43868

E-mail: vdepnulligar@tinet.ie

(*See Main entry Page 54*)